

# USER MANUAL EinScan Pro 2X/2X Plus EXScan Pro Software



Dec 2018



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### **About SHINING 3D**

SHINING 3D, founded in 2004, rapidly became China's first listed OTC stock company in the 3D digitizing and printing industries segment. SHINING 3D develops, manufactures and commercializes a wide range of 3D technologies, including 3D scanners for multiple industries and applications, 3D printers for both additive manufacturing and consumer markets, 3D materials, 3D design and manufacturing services, and an online 3D cloud platform. SHINING 3D is well-positioned in the market and has the capacity to handle large sales volumes, offer powerful 3D technologies, and provide strong service support. As the leader among Chinese 3D printing companies, SHINING 3D has currently extended a strong international influence with customers in more than 70 different countries in Asia and Pacific, Europe, North America, South America, Africa and the Middle East.

**EinScan Pro 2X series** 3D scanners are unique multi-functional 3D digitizing devices with multiple 3D scanning modes. They are designed to improve the efficiency in generating high-quality 3D models, which makes 3D scanning technology accessible to either professional users or new users. It is based on the feedback from thousands of 3D scanner users and the valuable input of SHINING 3D's R&D team. The modular design of EinScan handheld 3D scanners provide a professional, yet still easy to use 3D digitizing solution for versatile applications.

**EXScan Pro** is our self-developed high-performance 3D scanning software, allowing users a faster experience during scanning and data processing.

Please review this document to help you operate your scanner. If you have more questions that are not answered here, please feel free to email us at einscan\_support@shining3d.com.

### 1. Hardware

# 1.1. Packing List

Item	quantity	unit	
Standard Version	Scan body (USB 3.0 cable included)	1	set
	Power adapter	1	piece
	Power cable	1	piece
	USB drive	1	piece
	Calibration board	1	piece
	Calibration board support	1	piece
	Markers	1	pack
	Phone screen mount	1	piece
	Cable clip	1	piece
	Markers remover/ Module port cap lifter	1	piece

The items listed in the packing list refer to the components and material that should be included in the package. The components may differ from listing when you purchase other accessories or change any item with your supplier. Please check carefully when opening the package.

# 1.2. Specifications

### 1.2.1. EinScan Pro 2X Plus

Model	EinScan Pro 2X Plus					
		Handheld Rapid Scan	Fixed Scan with	Fixed Scan without		
Scan Mode	Handheld HD Scan		Turntable	Turntable		
Scall Would			(with Add-on:	(with Add-on:		
			industrial pack)	industrial pack)		
			0.04mm	0.04mm		
Scan Accuracy	Up to 0.05 mm	Up to 0.1 mm	(Single shot	(Single shot		
			accuracy)	accuracy)		
Volumetric Accuracy	0.3 mm/m (Markers Alignment)		N/A	N/A		
Scan Speed	20 frames /sec 1.1 mil points /sec	30 frames /sec 1.5 mil points /sec	Single Scan: <0.5sec	Single Scan: <0.5sec		
Point Distance	0.2mm~3.0mm	0.25mm~3.0mm	0.24mm			
Single Scan Range	208*136mm—		-—312*204mm			
Depth of Field	±100 n		00 mm			
Working		510	)mm			

Distance					
Light source	LED				
Align Mode	Markers Alignment	Markers Alignment, Feature Alignment (with rich geometrical features on the surface) Hybrid Alignment (Markers and Feature)	Turntable Coded Targets, Feature, Markers, Manual Alignment	Markers, Feature, Manual Alignment	
Texture Scan	No	No Yes (With Color Pack add-on)			
Outdoor Operation	Set up shelter or c		r to avoid direct sunligh	t	
Special Scan Object	For transparent, hig	ghly reflective or some dark objects, please spray with powder before scanning.			
Printable Data Output	Able to export watertight 3D model directly to 3D printing				
Data Format		OBJ, STL, ASC	3J, STL, ASC, PLY, 3MF, P3		
Scanner Body Weight		1.13 kg (including	g the USB3.0 cable)		
Supported OS			in8/Win10 1 bit		

### 1.2.2. EinScan Pro 2X

Model	EinScan Pro 2X				
Scan Mode	Handheld HD Scan	Handheld Rapid Scan	Fixed Scan with Turntable (with Add-on: industrial pack)	Fixed Scan without Turntable (with Add-on: industrial pack)	
Scan Accuracy	Up to 0.05mm	Up to 0.1mm	0.04mm (Single shot accuracy)	0.04mm (Single shot accuracy)	
Volumetric Accuracy	0.3 mm/m (M	arkers Alignment)	N/A	N/A	
Scan Speed	20 frames /sec 0.1 mil points /sec	30 frames /sec 1.5 mil points /sec	Single Scan: <1 sec	Single Scan: <1 sec	
Point Distance	0.2 mm-2 mm	0.2 mm-2 mm	0.16 mm		
Single Scan Range	135*100 mm——225*170 mm ±100 mm				
Depth of Field					
Working Distance		400n	ım		
Light source		LEC	)		

Align Mode	Markers Alignment	Markers Alignment, Feature Alignment (with rich geometrical features on the surface) Hybrid Alignment (Markers and Feature)	Turntable Coded Targets, Feature, Markers, Manual Alignment	Markers, Feature, Manual Alignment		
Texture Scan	No	Ye	s (Color Pack add-on)			
Outdoor Operation	Set up shelter or cover to avoid direct sunlight					
Special Scan Object	For the transparen	e transparent, highly reflective or some dark objects, please spray with powder before scanning.				
Printable Data Output		Yes	5			
Data Format		OBJ, STL, ASC, F	PLY, 3MF, P3			
Scanner Body Weight		1.13 kg (including t	he USB3.0 cable)			
Supported OS		Win7/Win8 64bi	-			

# 1.3. Hardware introduction



Serial number



+/- buttons Play button

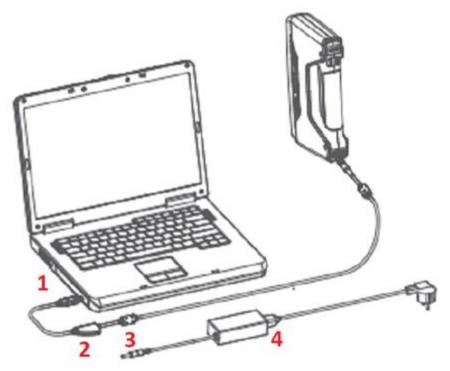


USB port for add-ons

# 1.4. PC requirements

Model	Requirements
CPU	I7 or Higher
Display card	NVIDIA GTX770 or higher
Display memory	>4G
Memory Storage	16G or more
USB	At least one USB 3.0

### 1.5. Set Up



Hardware set-up

Connect the scanner cable to a USB 3.0 port. (1)



USB 3.0 should be blue, and/or present the SuperSpeed logo

Connect the power cable and power adapter. (4) Plug the power cable into the power port of the cable. (2-3)

**Note:** Make sure the cable will stay well plugged in during the operation. You can use the cable clip to fix it in place on the table to avoid loose cable alert.



After plugging into the computer, check the Device Manager. The scanner should be displayed like the following picture.

Device Manager	-	×
ile Action View Help		
desktop-bmonfts		
Audio inputs and outputs		
> 🤪 Batteries		
> 🚯 Bluetooth		
<ul> <li></li></ul>		
SHINING-CAM		
> 💻 Computer		
Disk drives		
> 🖏 Display adapters		
Human Interface Devices		
Bluetooth HID Device		
HID-compliant device		
USB Input Device		
🙀 USB Input Device		
> 📷 IDE ATA/ATAPI controllers		
<ul> <li>Imaging devices</li> </ul>		
🖳 Lenovo EasyCamera		
> 🔤 Keyboards		
Mice and other pointing devices		
> 🛄 Monitors		
Image: Second		
> 😰 Other devices		
> 🖻 Print queues		
> Processors		
Software devices		
Sound video and name controllers		

Device Manager, display of the scanner

If the drivers are not installed properly, or the Alert "device off-line" keeps coming back. Right click on the SHINING-CAM and uninstall the driver. Unplug and replug the USB, Windows will reinstall the drivers by itself.

# 2. Software

## 2.1. Download

Step 1: Go to https://www.einscan.com/software-download.

Click "EinScan Software Download" to download the latest version software for EinScan.

	$\boldsymbol{\times}$		
Software Download	User Manual	Video Tutorials	
Windows	EinScan-SE SP	EinScan-S & EinScan-Pro	
EinScan-SE SP & EinScan-Pro Pro+	Windows	EinScan-SE Setup Video Tutorials	
EinScan Software Download	EinScan-SE User Manual2.6.pdf EinScan-SP User Manual2.6.pdf	EinScan-SP Setup Video Tutorials	
EinScan-S	Mac	EinScan-S Setup Video Tutorials	
EinScan_S_series software download	EinScan-SE User Manual Mac-1.3.pdf	EinScan-Pro Setup Video Tutorials	
	EinScan-SP User Manual Mac-1.3.pdf	Einstart-C	

Step 2: Register using the form. All fileds with \* must be filled in.

Name *	
Email *	
Country *	
Please choose your scanner model *	

Step 3: Download the installer. Save or Save as in the desired location on your computer.

# 2.2. Software installation

**Note:** Administrator rights are required for the installation of the software only.

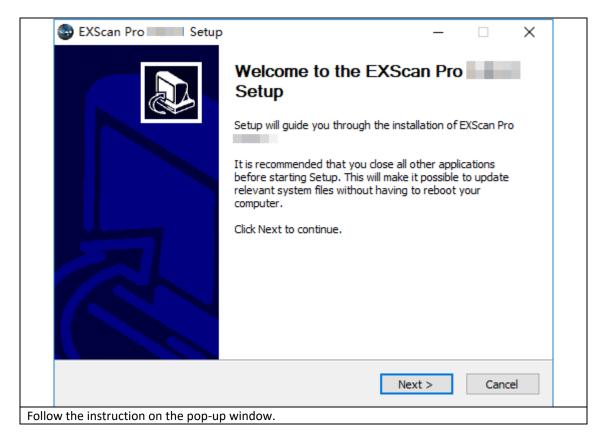
EKSCAN
EXScanPro

Double click installation package, accept the modification on your computer.

Choose the installation language, then click OK.

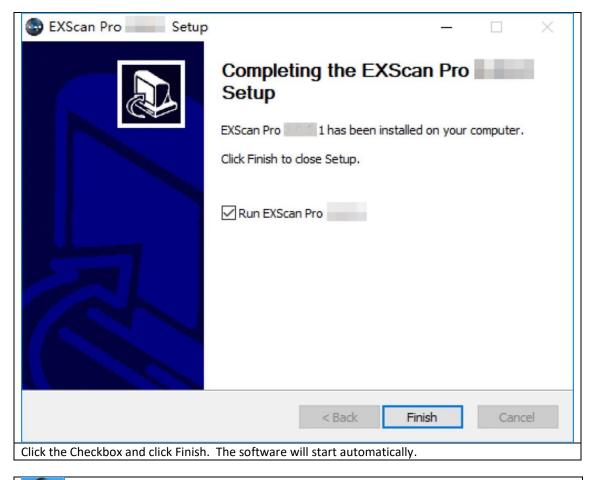
Installer L	Installer Language							
exscan	Please select a language.							
	English	~						
	ОК	Cancel						

Select installation language



Setup	_	×
License Agreement		
Please review the license terms before installing EXScan Pro		
Press Page Down to see the rest of the agreement.		
SHINING3D SCANNER END USER LICENSE AGREEMENT PLEASE READ THIS END USER LICENSE AGREEMENT (THE "AGREEMENT CAREFULLY BEFORE USING THIS SOFTWARE.	:")	
NOTICE TO USER-BY RECEIVING AND/OR USING THIS SHINING3D LTD. ("SHINING3D") SOFTWARE YOU ACCEPT AND AGREE TO BE BO FOLLOWING USER AGREEMENT. THIS AGREEMENT IS A BINDING LEGAL BETWEEN SHINING3D AND THE PURCHASERS, USERS OR EVALUATORS ( THIS SOFTWARE. IF YOU DO NOT AGREE TO BE BOUND BY THIS AGRE	UND BY THE AGREEMENT ("YOU") OF SEMENT,	
remove this Software from Your computer now and, if applica	able,	×
If you accept the terms of the agreement, click I Agree to continue. You m agreement to install EXScan Pro	nust accept the	e
SHINING 3D		
< Back I Agree	Car	ncel
ou must accept the agreement to install EXScan Pro.		
EXScan Pro Setup	_	×
User Experience Program Please review the Privacy Notice before installing.		EXScan
Press Page Down to see the rest of the Privacy Notice.		
Privacy Notice		^
This Privacy Notice applies to the processing of personal d within the European Economic Area ("EEA") or processed in of our establishment in the EEA ("EU Personal Data"). Shining 3D Tech Co., Ltd. (and its affiliated companies 1 acknowledges that the protection of personal data is one significant legal obligations. As described below, this Privacy Notice applies to the activities Shining 3D Tech Co., Ltd.	n the contex listed below of our mos	tt ')
✓ You hereby agree to the Privacy Notice.		
SHINING 3D		
< Back Next >	Car	ncel
Click the Checkbox and click Next to approve the Privacy Notice.		

🜚 EXScan Pro 🦳 Setup			_		×	
Choose Install Location						
Choose the folder in which to install EXScan Pro					EXScan	
					-	
Setup will install EXScan Pro	wing folder. To	install in a	differer	nt folder,	, click	
Browse and select another folder. Click Install t	o start the inst	allation.				
Destination Folder						
C:\Shining3d\EXScanPro			Brow	/se		
Space required: 918.0MB						
Space available: 86.8GB						
SHINING 3D						
	< Back	Insta	all	Car	ncel	
Choose the default installation path or click th	a Browsa hu	tton to se	alact th	o install	lation nat	h Dofault
installation path is recommended.	ie biowse bu				iation pat	n. Delault
Setup			—		$\times$	
Installing						
Please wait while EXScan Pro	stalled.				ExScan	
					-	
Extract: opencv_cudaarithm300.dll						
Show details						
SHINING 3D						
	< Back	Next	>	Car	ncel	
Wait for the installation to be completed.						



When the installation is completed, there will be a shortcut icon of the software on the desktop.

The shortcut in the Start Menu is shown as below:



EXScan Pro on the start menu

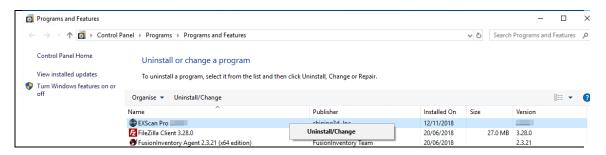
# 2.3. Uninstall Software

To install upgraded version of EXScan in the future, you may need uninstall previous software first. To uninstall the software, when the software is closed, in the start menu Click Uninstall.



start menu > Shining3d\_EXScanPro > Uninstall

Or go to Control Panel > Programs > Program and Features, choose EXScan Pro and right click to uninstall.



Follow the instructions step by step.

EXScan Pro Uninstall	×	
Are you sure you want to com all of its components?	pletely remove EXScan Pro, and	
	Yes No	
Click Yes to uninstall the software.		

😸 EXScan Pro Uninstall	×
EXScan Pro has been successfully re	emoved.
	ОК
Click OK.	

Then delete the Shining3D folder and its content in (C:).

# 2.4. Update

Make sure to run the latest version of EXScan Pro. If a new version is available, a pop-up will show when you start the software.

Update Reminder						
Update information:						
Download now	Remind me later					

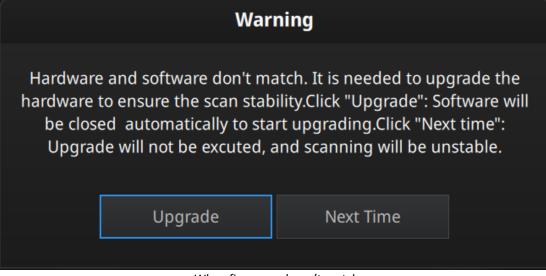
Update Reminder

Warning						
A new version has beer	n detected,install now?					
Yes	No					

Click Yes to update the software version

# 2.5. Firmware Upgrade

Firmware detection will run when opening software. Firmware upgrading is required when it doesn't match.



When firmware doesn't match

Click "Upgrade", software will be closed automatically, and firmware upgrading program pops up.

Hardware upgrade tool (for EinScan Pro 2X series only)	—	$\times$
Click "upgrade" to start hardware upgrade. Upgrade		]

Firmware upgrading program

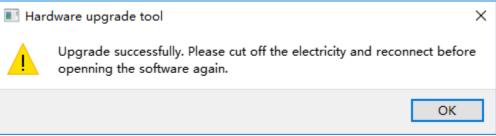
Click "Upgrade", wait around 1 minute, the firmware starts to upgrade.

💽 Waiting	_		$\times$
Upgrade preparation will take around one m	inute, pl	lease wai	t.
Vpgrade			

#### Make sure there is no electricity off during upgrading.

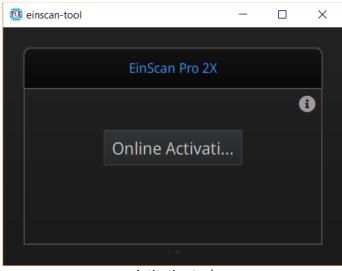
Hardware is upgrading							×
	Hardware is upgr	ading, please	e do not cut	t off the	electric	sity.	
Upgrade							11%

It will take around 5 mins for upgrading. Power off the device after upgrading successfully. Reconnect the device, and open the software again, you will run the device under the latest firmware.



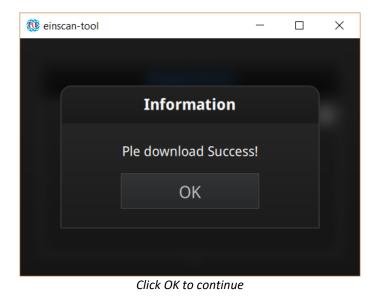
# 2.6. Device activation

When you use the device for the first time, hardware activation will be required.



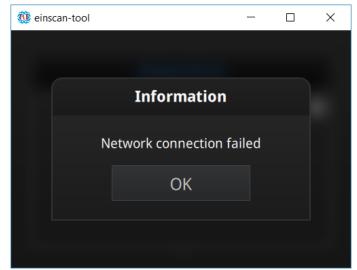
Activation tool

If your computer is connected to the internet, click "online activation".



If the computer is not connected to the internet, you can also find the Ple file from the USB drive.

If the activation fails, send a request for activation file to <u>einscan\_support@shining3d.com</u> and mention your serial number. You can find the serial number from the sticker on the scanner or label on packing box listing as "EinscanXXX-XXXXXXXXX".



Connection failed, check your internet connection or do local activation

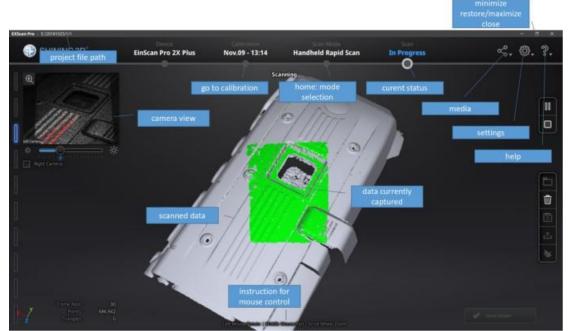
Save the .PLE file on your PC, then on the activation menu.

酸 einscan-tool		_		$\times$		
	EinScan Pro 2X					
	Online Activati					
	Local Activation					
	• •					
click " " to re	eveal the "Local Activatio	on" bu	tton			

_								
🔃 License Tool								×
← → • ↑	> This	PC > Desktop > activation file		~ Ü	Search activa	tion file		Q
Organize 🔻 N	ew folder					•=== <b>•</b>		?
	^	Name	Date n	nodified	Туре		Size	
👃 3D Objects		CP-20181070D27-V200.ple	2018/1	10/30 13:57	PLE File			12 KB
📙 Desktop								
📔 Documents								
📜 Downloads								
🜗 Music								
E Pictures								
🖪 Videos								
💺 Local Disk ((								
Programs (E	):)							
🥌 Data (E:) 🥪 娱乐 (F:)	11.							
。 娱示 (F:)	~ <							>
	File name	: CP-20181070D27-V200.ple		~	*.ple			$\sim$
					Open		Cance	I
Browse and imp	oort the	.PLE file.	 ~					
🐠 einscan-tool		—	×					
		Information						
	Acti	vated Successfully!						
		ОК						

### 2.7. Interface and Parameters

### 2.7.1. Navigate

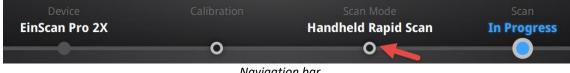


Interface navigation

Left mouse: rotate Middle mouse: move the data Scroll up and down: zoom in or out **Keyboard**: Spacebar to scan again or restart the scan & validate Delete key to delete selected data

Esc key to exit current pop-up

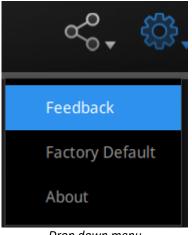
Navigate between different menus by clicking on the circle.



Navigation bar

### 2.7.2. Settings

Click the settings logo from the upper right to open the drop down menu.



Drop down menu

#### Feedback .

If you have any questions or suggestions, please share with us by clicking "Feedback". Please leave your email in "My email".

	User Fe	edback					
Do you hav	e any questions	or suggestions for u	ıs ?				
* My email:							
* Industry:	Unselected		•				
* Content:	Description						
Attachments: (<50M)				+			
Evaluation:	***	5 25					
🗾 User expe	rience enhancement	program <u>Learn more</u>					
Technical Supp	Technical Support: einscan_support@shining3d.com						
	Submit	Cancel					

Feedback window

User Experience Enhancement Program: To help us improve the quality and user experience of EinScan, we hope to be allowed to collect usage experience information. This information will not contain your personal information or scanned data, and will not be accessible to any third party. This checkbox is selected by default, and we strongly recommend you keep it checked. As a reward, the User Experience Enhancement Program will continuously keep you informed with the newest

software update information, to ensure you get free software updates and enjoy the latest improvements based on your collective feedback. If you close the User Experience Enhancement Program, you might not be informed of software updates automatically.

#### • Factory Default

All settings modifications will go back to the original settings.

#### • About

For version information and support, email einscan support@shining3d.com.

### 2.7.3. EinScan community



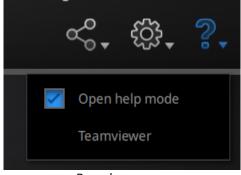
Community drop down menu

- **Official Website** (<u>http://www.einscan.com/</u>) refers to SHINING3D's official website for Einscan product and information.
- **Facebook** (EinScan) refers to facebook "EinScan Expert" for EinScan users to discuss and share their ideas, achievements and experience.
- **User Community** refers to the platform for EinScan users to activate the warranty and submit a service ticket when necessary.

### 2.7.4. Help Mode

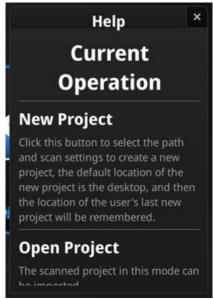
• Open Help Mode

Click the question mark in the upper right bar, and open the help mode from the drop-down menu.



Drop down menu

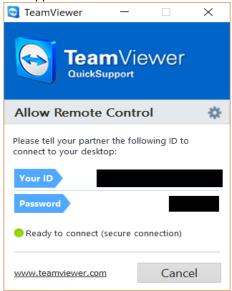
Display the help tool related to the current interface.



Help window

#### • Teamviewer

It opens S3D\_teamviewer.exe, for online customer support access or display to other screen or portable screen. Share your ID and password to allow our technicians to remote control of your computer during online technical support



Share the Your ID and Password to allow access

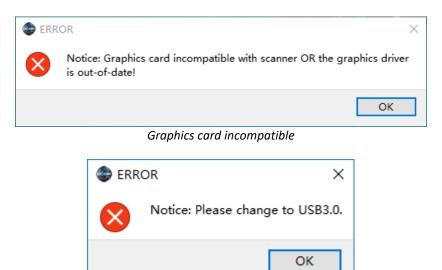
### 2.7.5. Alerts

A pop-up alert will notify the user of a hardware or configuration issue. Check and restart the software. If the error persists, please contact support by emailing einscan\_support@shining3d.com.

For activation failure, make sure the scanner is well connected. Redo the activation.

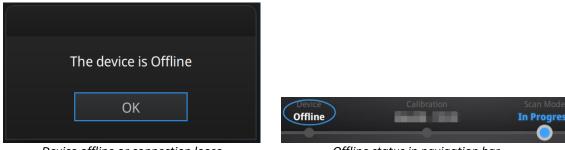


For incorrect configuration: try another USB port and update your graphics card drivers and restart the software.



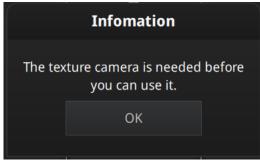
USB not 3.0

When the device is offline, meaning the scanner is not connected to PC, please check the connection and restart the software.



Device offline or connection loose

Offline status in navigation bar



Add-on is required for this function

# 3. Calibration

### 3.1. Precautions and Use

Calibration is the process to ensure the device will scan with the optimal accuracy and scan quality. The parameters of the scanner will be recalculated during the calibration. Under the following situations, you should calibrate the device:

- Device change
- After device enduring bumpy transportation
- After device accuracy decreases
- After 15 days or more without device calibration
- After device plugged in with color camera

**Notes:** 

- Make sure to protect the calibration board and keep it clean, no scratches or stains on the black surface with white circles.
- The Calibration board is matched to the Device with same Serial Number. Doing the calibration with an incorrect calibration board will fail to generate good scan data or optimum accuracy.
- Clean with clear water only, do not use alcohol or chemical liquid to clean the calibration board

# 3.2. Operation

After installation, when you open the software for the first time the software will enter the calibration mode by default. You can also choose Calibration on the navigation bar to enter calibration process later.

Discan Pre						
SHINING	calibration mod	in Pro 2X	In Progress	Stari Mude	sar è	«. @. ?.
E	Calibration		Accuracy			l l
4	Step1 Step2	Step3 Step	Step5	accuracy lest	-	July Too far
	~ 7	×	7	distance	450	<b>⊻ Too far</b> Move closer
		وں ا		inndicator	400	instructions
	and the second second			step indication	375	Indiffictions
a.	screent nease noce the	e direction of the 4				
b.	cross onto the white t		t, shooting the	calibration board position		
с.	Click to capture image			matched		
d.	Hold the scanner and UII each box being tick		tom up steadily	calibration board	Calibration Board SN CP-20181070027-V20	

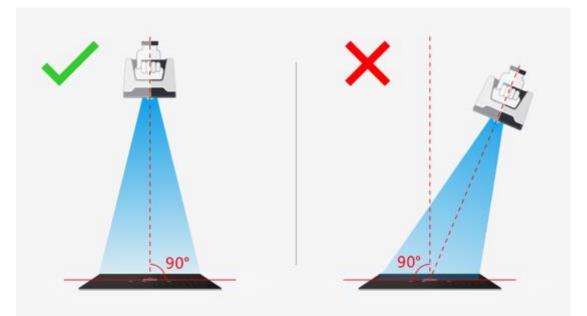
Calibration interface

### 3.2.1. Camera Calibration

Scan on the front side of the board (black surface with white circles) for calibration. Follow the instructional video on the screen to capture the 5 different steps. The calibration board needs to be placed in five positions of different heights during calibration, each captures five pictures. Place the board according to the software guide.

Step 1, place the calibration board flat in accordance with the direction in the picture, keep the cross pattern projected by the scanner in the white frame on the calibration board.

Then lift the scanner to change the distance between the projector and calibration board according to the software guide.



On-screen instruction during calibration step 1



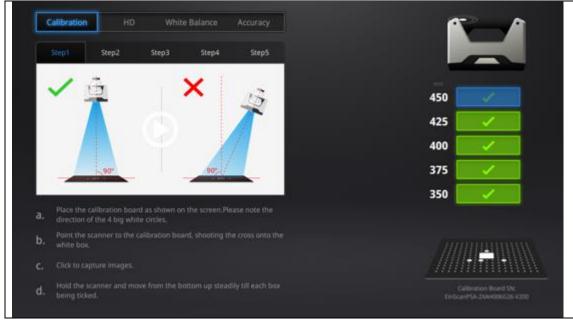
Click Start in the software or press the Play button on the scanner to capture automatically

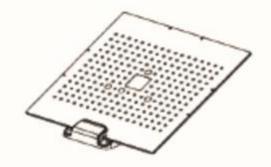
During the capture process, LED rings blink and a cross is projected. Move the scanner from top to bottom or from bottom to top slowly and steadily, until every step in the rangefinder is green, which means the first capture is complete. The software will beep to confirm completion. During capture, lift the scanner up when the software shows "too close"; move the scanner down when the software shows "too far".

#### Notes:

- When the distance bar is ticked, it means pictures of this position are collected. Blue means the current position.
- Keep the cross in the white square area when moving the scanner.
- During calibration, keep the scanner vertical, not parallel to the calibration board.
- Do not move the board during the capture.

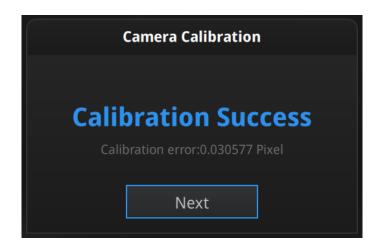
When pictures of one position are well collected, the software will beep and change to the next position as shown below:





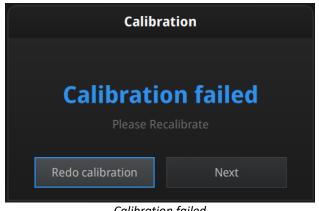
Calibration board on its support for step 2

Place the calibration board on the support according to the instruction. The collection is the same as above. When all five positions photos are captured, the software will calibrate the camera automatically. You will see the result as below. Calibration will take longer or fail if you did not follow all instructions properly. When calibration succeeds, click "Next" to move on to the HD calibration or white balance as the software indicates. Or it will go back to the scan mode selection interface if there is no other calibration required.



#### Camera calibration result

If calibration fails, click "Redo calibration" to start the same calibration again from the beginning.



Calibration failed

Click "Next" to perform HD calibration or white balance as the software indicates. Or it will go back to the scan mode selection interface if there is no other calibration required.

### 3.2.2. HD Calibration (Only required for EinScan Pro 2x)

On the back side of the calibration board (white) follow the instructions on the video and on the screen to capture the different position. The software will then calculate for calibration.

HD Cali	bration				
HD Calibration Success					
Calibration erro	r:0.011095 mm				
Accuracy	Next				

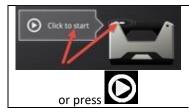
HD calibration result

Go back to the scan mode selection page by clicking "Next" at the bottom left.

### 3.2.3. Accuracy test

If markers cannot be recognized while scanning, tracking is easily lost or misaligned, we suggest doing the Accuracy Diagnostic.

This will feel similar to the calibration process. Scan on the front side of the calibration board (black) to do an accuracy test.

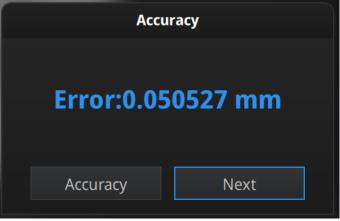


Click Start in the software or press the Play button on the scanner to capture automatically

During the capture process, LED rings blink and a cross is projected. Move the scanner from top to bottom or from bottom to top slowly and steadily, until the rangefinder is completely filled with green bars.

Follow the instructions on the video and on the screen to capture the different pictures.

¢		White Balance	Accuracy		
EM		×			
	× 7		4	450 425	
		O)		400	
	90*	90*-		375	- <b>-</b> -
		_		350	<b>~</b>
a.	Place the calibration board direction of the 4 big white				
b.	Point the scanner to the ca white box.				
с.	Click to capture images.				
d.	Hold the scanner and mov being ticked.		adily till each box		brution Board SN: PSA-2XAH005G36-V200



Accuracy error result

If the result is more than 0.05mm (accuracy for handheld mode), redo the calibration, and test again.

Go back to scan mode selection page by clicking "Next".

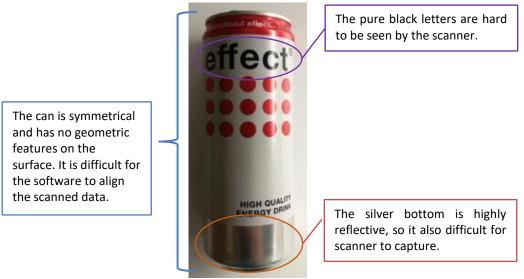
### 4. Before Scan

# 4.1. Object

EinScan Pro series can scan objects from 30\*30\*30mm ^3 to 4m length. We do not recommend scanning:

- moving or vibrating objects, which cause the shape of object changed during scanning process.
- lattice structures with many small deep holes

During scanning the shape of the object needs to be maintained without any changes (human bodies must be held still, for example).



Example of object that is difficult to scan

# 4.2. Preparation

To align data if geometric features are not sufficient, you need to stick markers or pieces of clay on the surface of scanned objects to create extra "features".

When you stick markers on the surface of the object, you need to follow the following rules:

- (1) Make sure sticking at least 4 markers in each frame (one scanning field of view). Control the number of markers seen on the camera view.
- (2) Stick markers in a random, non-linear pattern (see example below).
- (3) Markers should be stuck on the flat surface area and keep the marker surface flat.
- (4) Use the markers provided with the device only. Other markers can result bad accuracy or not to be seen.



Object with markers

If the object is small enough for each frame (scanning field of view), markers can be placed around the object. Make sure the object will not move from its support during the scan, which means the position relationship between the object and markers should not be changed.



Markers surrounding the object

Before scanning transparent, highly reflective and black objects, you should spray white powder on the surface (see example above).

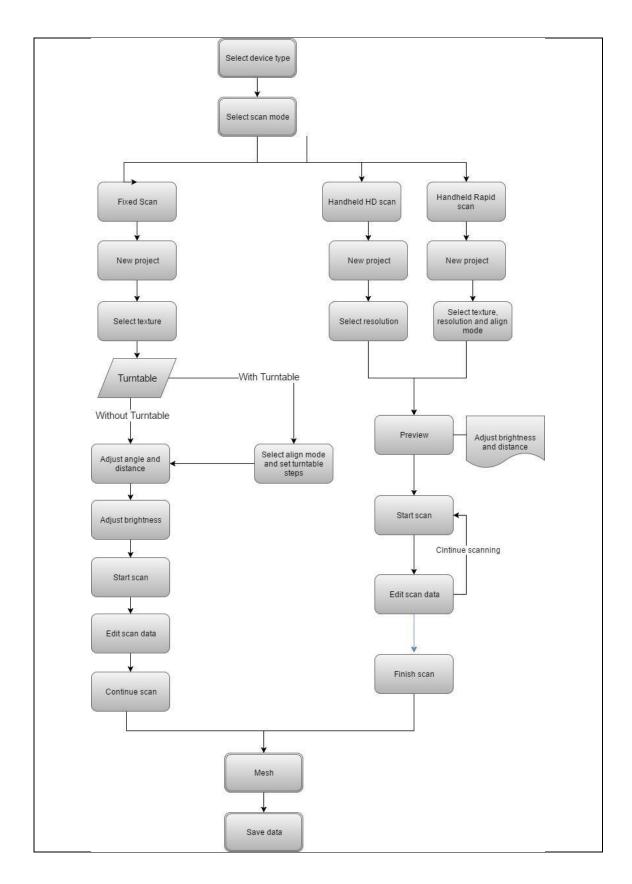
# 4.3. Select Scan Mode

Mode	Accuracy (mm)	Scan Efficiency	Resolution Point distanc ( mm )	ce Align Mode
Auto Scan	Single Shot Accuracy 0.04	Single Scan < 0.5	s 0.24	Turntable Coded Targets Feature, Markers, Manua
	ជ្ជជ្ជជ្ជជ្	ជជជជ	ជ៌ជំជំជំ	
Fixed Scan	Single Shot Accuracy 0.04	Single Scan < 0.5	s 0.24	Feature, Markers, Manua
	<b>ಬಿಬಿಬಿಬಿಬಿ</b>	***	ដង	
Handheld HD Scan	Up to 0.05 +0.3 mm/m (markers alignment)	20 fps 1,100,000 points/s	0.2-3	Markers
	ជ្ជជ្ជជ្	<u>ት</u> ትት	ထိုင်ဆို	
Handheld Rapid Scan	Up to 0.1 +0.3 mm/m (markers alignment)	30 fps 1,500,000 points/s	0.25-3	Markers, Feature (with rich geometrical features on the surface),
	ជជជ	<mark>አ</mark> ት የ	습습습	Hybrid (Markers and Feature)
		EinScan Pro 2)	X Plus	
Mode	Accuracy (mm)	Scan Efficiency	Resolution Point distance ( mm )	Align Mode
Fixed Scan				
	Single Shot Accuracy 0.04	Single Scan < 1s	0.16	Turntable Coded Targets, Feature, Markers, Manual
with Turntable	Accuracy 0.04	Single Scan < 1s ជាជាជាជាជា	0.16 <b>ፚ</b> ፞ፚፚ፞ፚ	
	Accuracy 0.04	5	0.16	
Fixed Scan	Accuracy 0.04 သူလူလူလူလူ Single Shot	ት ት ት ት ት ት ት ት ት ት ት ት ት ት ት ት ት ት ት	0.16	Feature, Markers, Manual
Fixed Scan without Turntal Handheld	Accuracy 0.04 ຜ່າວວ່າວ່າ Single Shot Accuracy 0.04 ble ຜ່າວວ່າວ່າວ່າ Up to 0.05 +0.3 mm/m	ំជាជាជាជា Single Scan < 1s	0.16	Feature, Markers, Manual
Fixed Scan without Turntal Handheld	Accuracy 0.04 သူသူသူသူသူ Single Shot Accuracy 0.04 bleသူသူသူသူသူ Up to 0.05	సిహిహిహిహ Single Scan < 1s హిహిహిహ 20 fps	0.16 값	Feature, Markers, Manual Feature, Markers, Manual
Fixed Scan without Turntal Handheld	Accuracy 0.04 ຜູ້ຜູ້ຜູ້ຜູ້ຜູ້ຜູ້ Single Shot Accuracy 0.04 ble ຜູ້ຜູ້ຜູ້ຜູ້ຜູ້ຜູ້ Up to 0.05 +0.3 mm/m (markers alignment)	సిహిహిహి Single Scan < 1s హహిహి 20 fps 100,000 points/s	0.16	Feature, Markers, Manual Feature, Markers, Manual Markers Markers
Fixed Scan without Turntal Handheld HD Scan Handheld	Accuracy 0.04	సిహిహిహి Single Scan < 1s హహిహి 20 fps 100,000 points/s	0.16	Feature, Markers, Manual Feature, Markers, Manual Markers

EinScan Pro 2X

The tables above show the details of each scan mode that can be selected. For limitations of each scan mode refer to the specifications presented previously.

# 4.4. Scan Workflow



# 5. Fixed Mode (Industrial Pack Required)

Fixed Scan Mode is designed for achieving high resolution and high accuracy scanning for small (from 30\*30\*30 mm^3) to medium size objects, which need fine detail in geometry or high accuracy in size.

In this mode, the scanner and the object are fixed during a single scan. The relative position between the scanner and the object can be changed to capture different area of the object on separated single scans. Successive single scans are aligned automatically or manually based on the common area or markers to generate a whole scanned data.

The add-on "Industrial Pack" is dedicated to this mode, with a tripod and a turntable Perfect for object fitting on a  $\Phi$  150mm disc.

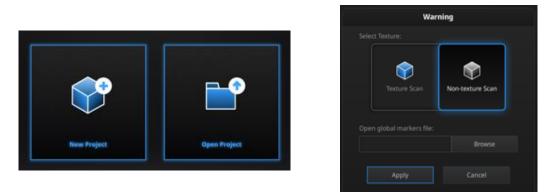
Tips: The objects' footprint can be bigger than 150mm in Fixed Scan with Turntable if you do not need to use codes on the turntable for auto alignment. You can instead use geometric features or markers on the object's surface for automatic alignment, or use manual alignment mode to get the whole scanned data.

The texture camera (Color Pack add-on) can be used in this mode.

## 5.1. Set Up

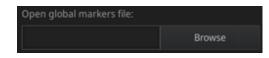
### 5.1.1. Create a Project

Enter the interface of New Project and Open Project. The initial default project save location is on the desktop unless the user opts to change this. Click "New Project", enter the project name, then click 'Save' to enter the scan parameters window. Texture scan is only active when the texture camera (Color Pack) is attached to the scanner.



Create a project, fixed scan

In the new project interface, you have the option to click Browse to import a Global Marker File (GMF) as .ASC, .TCT or .P3. Global Marker File is normally captured by a Photogrammetry System to achieve a high accuracy Markers Frame for large object, in which you can scan the object in detail and match the global accuracy of Markers Frame.



**Dote:** We suggest you use GMF file for task of scanning large size object with high accuracy. When using the global markers file, new markers cannot be scanned. Global markers points can be deleted.

### 5.1.2. Working Distance

Adjust the distance between the object and device. Make sure the scanner will not move during the scanning.

	2X	2X+
Closer limit (mm)	300	410
Optimal distance (mm)	400	510
Upper limit (mm)	500	610

At the proper working distance, the cross should be seen clearly with a sharp contour on the surface.



Set up for fixed mode

**Note:** The tripod is NOT included in the Standard Pack, but it is included in the Industrial Pack together with a turntable.

## 5.1.3. Adjust Brightness

Click and drag the button to adjust the brightness. The correct brightness setting will depend on the lighting in the environment and the texture of the object.



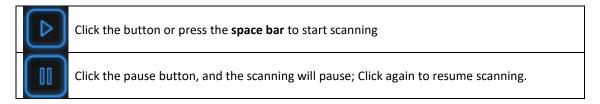
To scan an object with high contrasting texture, such as something black and white, use HDR. Each single scan will take longer to capture.



Turn HDR ON to scan contrasting textures

# 5.2. Scan with Fixed Mode

## 5.2.1. Capture



When the scan is completed the data is automatically saved in the project file.

## 5.2.2. Edit Single Scan

After the single scan is completed you can edit the data.

SHIFT + Left mouse: Select unwanted points, the selected points will turn red, as shown below. Ctrl + Left mouse: Deselect selected data.

Edit buttons: (1) Deselect (2) Revert (3) Delete (4) Undo (5) Show/Hide texture (for data with color texture only) (6) Shift + Left mouse: choose data (7) Ctrl + Left mouse: deselect selected data	

逼	<b>Delete selected data</b> Click the button or the "DELETE" key on the keyboard to delete selected data.
	<b>Undo</b> You can only undo the most recently deleted data.
	Show/Hide Stripes (for data with color texture only) Click the button to switch the texture option between display and hide.

# 5.3. Edit

# 5.3.1. Save and Edit Entire Scan



Press the **space bar** on the keyboard to save the data and exit the single-scan editing. The edited data is saved in the project file

Delete the current scan data.

After finishing the single-scan editing, the toolbar will display, and now you can edit the whole scan data. The specific operation is the same as the single-piece edit. In offline mode, data can be loaded at this step for editing.

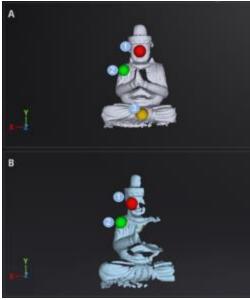
## 5.3.2. Alignment

If you use markers, the data will automatically align with the marker positions. If not, an automatic alignment will be calculated with a best-fit of the single scan to the previous scans according to the geometric features of the scanned data. If automatic alignment fails when the scanned object does not have enough geometric features, you can use manual alignment.



Click the button to open the Manual Alignment viewport on the left side of the software. Click again to cancel manual alignment.

**SHIFT + click left mouse button** to select at least 3 non-collinear corresponding points in the 3D preview windows for Manual Alignment, as shown below.



Select 3 points to align the data

Press the **Esc button** to cancel points selection one by one in order, until the software exits from the manual alignment.

## 5.3.3. Delete Current Scan

If you are not satisfied with current scanning data, or there is not enough overlapping regions or markers between neighboring scans for registration,



click the button to delete current data.

Then change the position of the scanner or the object to scan again.

By clicking "Delete" after scanning, the current scan data will be deleted directly.

By clicking "Delete" after importing a project, it will remove the last single piece of data.

# 6. HD Mode

HD mode means the hand-held scan mode with high resolution and high accuracy. When the operator holds the scanner in hand and moves around the object, the data is instantaneously captured and matched with previously captured data.

HD mode uses markers to align the data during the scanning process.

Prime (HD Prime Pack add-on) can be used in this mode if your device is EinScan Pro 2X Plus (2X+). It improves a faster scanning speed and enables the feature alignment (Markers-free) for scanning objects with sufficient geometry.

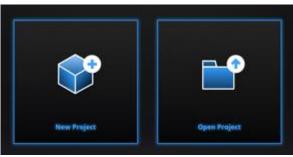
**Note:** The texture can't be captured when scanning in HD mode or HD Prime.

# 6.1. Handheld Scanner Key Function



# 6.2. Before Scan

Enter the interface of New Project or Open Project. The default project is saved to the desktop. You can change the saving path, and then the newly created project will be saved to the new location. Click "New Project", input the project name, then click 'Save' to enter the scan parameters window. Feature alignment is only active when the HD Prime Pack is attached and the scanned object has enough geometric features. It is only applicable to the EinScan Pro 2X Plus (2X+).



Project interface

	New Project		
Select Resolution $^{ ext{(I)}}$			
<b>tigh</b> Detail	لین Medium Detail	Low Detail	
High       Image: Constraint of the sharper the data, the heavier the data, and the longer scanning time will take.       Low			
Open global markers file:			
		Browse	
Appl	y C	ancel	

HD mode scan parameters window

### Resolution

Select a resolution for the project. The higher the resolution, the better the details, but this may lead to larger files and processing times. Choose High (0.2mm), Medium (0.5mm) or Low (1.0mm) or drag the cursor to choose another point-distance setting from 0.2mm to 3.0mm.

#### **Global Marker File**

If you want to use a previously created Global Marker File (GMF), you may click browse to import one as .ASC, .TCT or .P3.



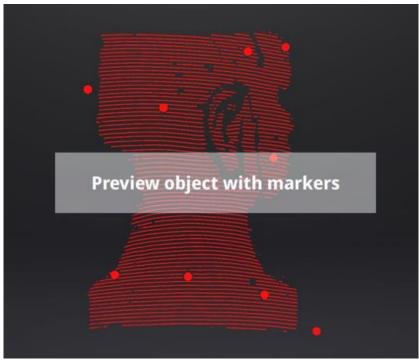
## 6.3. Scan

### 6.3.1. Preview



Start Preview mode

Hold the scanner to face the object (there must be enough markers on the surface), press the Play button or click Preview to run into Preview mode. In this mode, it will start to preview data, but the data will not be recorded.



Preview mode on HD mode for 2X+

In this mode, you can:

- Check the working distance
- Adjust the brightness sensitivity
- Ensure that the markers are well captured.



Exit Preview mode and start the scan

Click Start in software or press the Play button to exit the preview mode and start the scan

**PNotes:**

- Preview mode will start every time a new project is built or an existing project is imported.
- After exiting the preview and starting the scan, the preview mode will not be shown again in this scanning project.
- To access preview mode on a current project, reopen it.

### 6.3.2. Scan Distance

The rangefinder on the left side reveals different colors based on the distance between the scanner and the object. At the correct distance, it will show green. It shows red if the distance is too close or blue when the distance is too far.

On the scanner, the information is displayed on the colored LED. As with the rangefinder on the screen, if it is too close it will show red, if it is too far it will show blue, and green indicated the correct distance.

Adjust the scanner position until the range finder's color turns green.

	2X	2X+
Closer limit (mm)	300	410
Optimal distance (mm)	400	510
Upper limit (mm)	500	610



## 6.3.3. Brightness



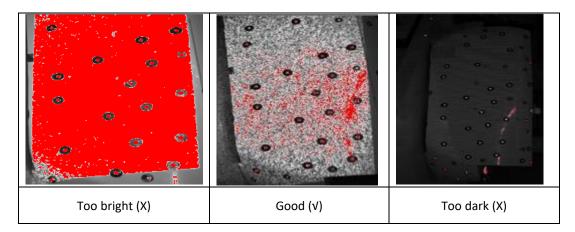
When scanning or in Preview mode, double-click the Play button to adjust the brightness by pressing "+" or "-"buttons on the scanner, or click and drag the cursor under the camera preview to the left (-) or right (+).



Exposure adjustment menu, press +/- or click and drag the cursor

Adjust the brightness according to the following illustration: Red means overexposed, black is underexposed, and white or light grey is good.

The lines and the markers should be seen clearly, the lowest brightness where this is possible is optimal. An overexposed scan will capture more noise.

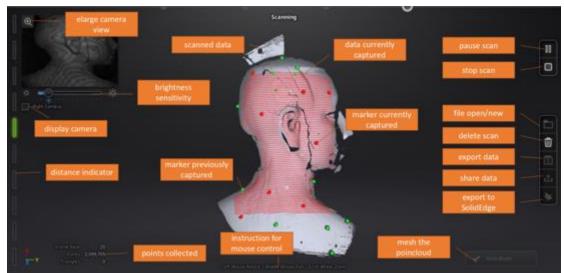


Double-click the Play button to exit the brightness adjustment window.

## 6.3.4. Start Scan



During scanning make sure to keep the scanner perpendicular to the surface, keep a proper distance from the object, and adjust the brightness depending on the ambient light and texture of the object.



Scan interface, HD mode



Press the Play button or click Pause in the software to pause the scan.

# 6.3.5. Alignment

The software will recognize the markers (displayed in red), record data and align with previously collected markers (displayed in green). The data is captured along the lines, as shown below. To record the data, a minimum of 4 markers (displayed in red) in each frame (every scanning field of view) has to be captured.



#### Interface with markers

Stick markers on the object in a random pattern, avoiding sticking all markers in one line. To check the rules of sticking markers, please refer to section 4.2, Preparation.

If the position tracking fails, the "Track lost" alert will appear, and you will need to go back to an area with previously recorded markers to recover the tracking again and continue scanning.



Track lost alert

**DNote:** If you have imported a global marker file, new markers cannot be added during the scan

## 6.4. Pause Menu

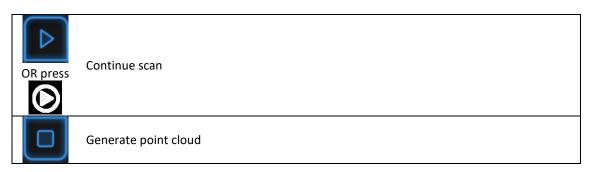
In offline mode, the data can be loaded at this step for editing.

### 6.4.1. Auto Save



Enter pause menu

Press the Play button or click Pause in the software to enter the Pause menu. The data will be automatically saved in the project file.



Press the Play button or click Start in the software to continue the scan. Click Stop to generate a point cloud: an optimized 3D point cloud will be generated. Or you may select data to use the Edit tools.

## 6.4.2. Edit Menu

**SHIFT + Left mouse:** Select redundant area, the selected section will be displayed in red, as shown below.

Ctrl + Left mouse: Deselect the selected data

() (x) (x) (x) (x) (x) (x) (x) (x) (x) (	Edit buttons: ①Deselect	13 - 0
	<ul> <li>(2) Revert</li> <li>(3) Delete</li> <li>(4) Undo</li> <li>(5) Show/Hide texture (color pack only)</li> <li>(6) Shift + Left mouse: choose data</li> <li>(7) Ctrl + Left mouse: deselect selected data</li> </ul>	

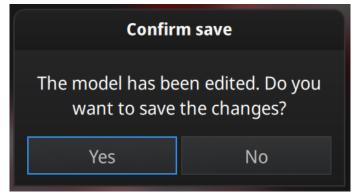
逼	<b>Delete selected data</b> Click the button or "DELETE" on the keyboard to delete the selected data.
	<b>Undo</b> You can only undo the most recently deleted data.

**Note:** Handheld scan mode does not support the deletion of markers.



End the editing

Click Check to end the editing portion and Confirm to save the edits in the project file.



Save the modification or cancel

# 7. Rapid Mode

**Rapid mode** means Handheld Rapid Mode which is the fastest handheld scanning mode but has a resolution and accuracy that are lower than the HD mode. This mode is handheld, so the operator moves the scanner around the object, and the data is instantaneously captured and matched with previously captured data.

Features or markers can be used for alignment. Hybrid Alignment (Markers and Feature) is also valid in this mode.

The texture camera (Color Pack add-on) can be used in this mode to scan 3D data in color texture. Prime (HD Prime Pack) is not compatible with this mode.

Rapid mode can be used on objects from 30mm to 4m. With Rapid mode, you can achieve a large size scan efficiently. In this example, the statue is 1m\*1.5m\*1.5m.



Scan example with Rapid mode

# 7.1. Handheld Scanner Key Functions

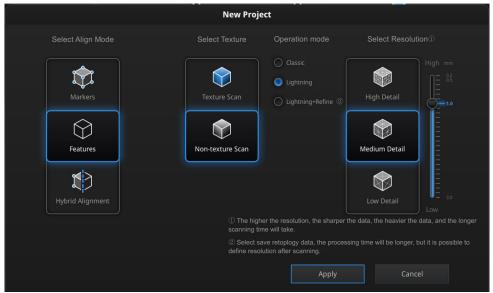


# 7.2. Before Scan

Enter the New Project or Open Project interface. The default project is saved to the desktop. You can change the saving path, and then the newly created project will be saved to the new location you chose. Click "New Project", input the project name, then click 'Save' to enter the scan parameters window.



Project interface



Rapid mode scan parameters window

## 7.2.1. Alignment Conditions

**Marker Alignment**: the surface of the object requires markers. When the scan starts the markers are required, otherwise "Track lost" will be displayed.

At least 4 markers captured previously need to be seen by the scanner in each current scanning frame to be aligned. If not, "Track Lost" will be displayed.

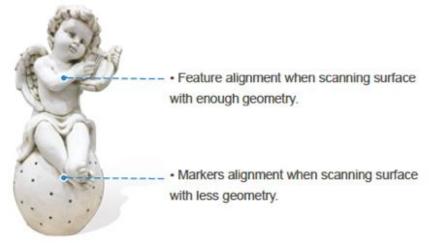
When scanning a large object, Marker Alignment is the best mode at mitigating the cumulative errors caused by large amounts of data. This results in a higher global accuracy of the complete scanned data and is the reason we recommend this alignment mode for large objects.

**Feature Alignment:** the data currently captured is "best fit" and aligned to the previously captured data according to the geometric features of the object. "Track Lost" will be displayed if there is not

enough common area captured in neighboring scans or the scanned area has too few geometric features to allow for the alignment. Rich features on the object are required for this mode.

**Hybrid Alignment:** the software can switch between feature and marker alignment automatically during scanning according to whether the surface of the scanned object has markers or not. So you can put markers only on surfaces lacking sufficient geometry for feature alignment. There is no need to stick markers all over the object. (See the example below)

For some parts which are difficult for Feature Alignment, a reminder will show up to suggest you stick markers on the area with limited geometric features.



Example of use of hybrid alignment

#### GMF

With Markers and Mixed alignment, you may click browse to import a previously created Global Marker File (GMF) as .ASC, .TCT or .P3.



## 7.2.2. Operation Mode

- > Classic:
  - Scanning speed: 15 frames/second
  - Scan with the selected resolution
  - Direct Data processing according to the selected resolution
- > Lightning:
  - Scanning speed: 30 frames/second
  - Scan with a 1mm resolution to ensure fast scanning process
  - Interpolation to selected resolution after the scan ends
- Lightning + Refine:
  - Scanning speed: 30 frames/second
  - Scan with 1mm resolution
  - Refine to select resolution after the scan ends by retopology

Scanning Speed:Lightning = Lightning +Refine > ClassicData Resolution:Classic = Lightning + Refine > Lightning

Data Processing time: Lightning +Refine > Lightning > Classic

### 7.2.3. Resolution

Select a resolution for the project. The higher the resolution, the better the details. Choose High (0.25mm 2X+, 0.2 2X), Medium (1.0mm) or Low (1.5mm) or drag the cursor to choose another point distance setting from 0.2mm (2X) or 0.25 (2X+) to 3.0mm

Select Resolution①		
High Detail	High mm - 0.2 - 0.5 - - -	
Medium Detail		
Low Detail		

#### **PNotes:**

- A higher resolution takes more time to scan and consumes more graphics card memory.
- With high resolution, the size of the object to be scanned will be limited. In theory, the maximum size of scan = point distance\*8192/mm. In the actual process, the size of the object that can be scanned depends on the computer graphics card.
- If high resolution is chosen, the data output is slow, so please be patient.
- When importing a project, and continuing to scan, the scanning resolution and alignment mode will be the same as the previous setting of the imported project.

## 7.3. Scan

### 7.3.1. Preview



Start Preview mode



Hold the scanner to face the object, Press the Play button or click Preview to run into Preview mode. In this mode, it will start to show data for preview, but not record this data.



Preview mode on Rapid Mode

In this mode, you can:

- Check the working distance
- Adjust the brightness sensitivity
- Ensure that the markers are captured well



Exit Preview mode and start the scan

Click Start in software or press the Play button to exit the preview mode and start the scan

**PNotes:**

- Preview mode will start every time a new project is built or an existing project is imported.
- After exiting the preview and starting the scan, the preview mode will not show again for this scanning project.
- To access preview mode on a current project, reopen it.

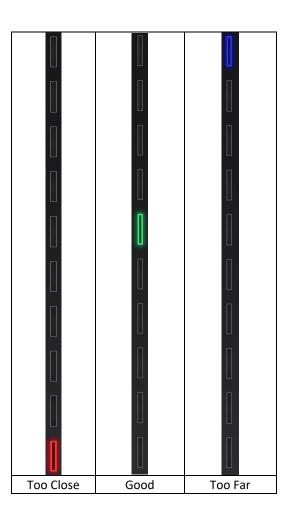
# 7.3.2. Scan Distance

The rangefinder on the left side reveals different colors based on the distance between the scanner and the object. At the correct distance, it will show green. It shows red if the distance is too close or blue if it is too far.

On the scanner, the information displays on the colored LED. If it is too close it will show red, if it is too far it will show blue. Green shows it is a good distance away from the object.

Adjust the scanner position until the rangefinder color turns green.

	2X	2X+
Closer limit (mm)	300	410
Optimal distance (mm)	400	510
Upper limit (mm)	500	610



## 7.3.3. Brightness



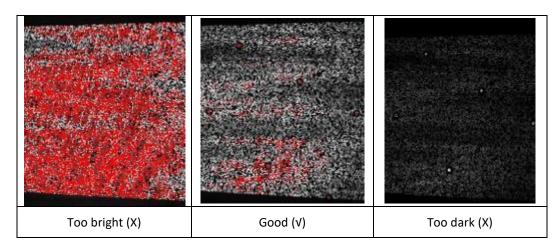
Enter/Exit the exposure adjustment menu

When scanning or in Preview mode double click the Play button so you can adjust the brightness by pressing the "+" or "-" button on the scanner, or click and drag the cursor under the camera preview to left (-) or right (+).



Exposure adjustment menu, Press +/- or drag the cursor

Adjust the brightness according to the following illustration: Red means overexposed, Black is underexposed, white or light grey is good.



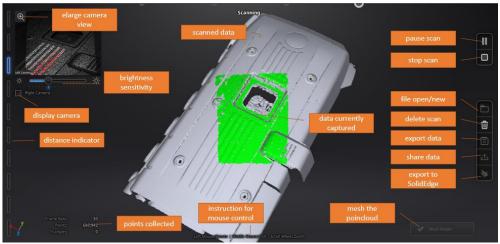
Double click the Play button to exit the brightness adjustment window.

### 7.3.4. Start Scan



Press the Play button or Click Start in the software to start scanning and recording data.

During scanning, make sure to keep the scanner perpendicular to the surface, keep the distance in a proper range, and adjust the brightness depending on the ambient light and texture of the object.



Scan interface, Rapid Mode





Press the Play button or click Pause in the software to pause the scan.

# 7.3.5. Alignment

#### **Feature Alignment:**

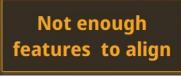
When you start scanning, shine the scanner on the object for around 3 seconds, and start to move when the scan data shows on the computer. The currently captured area is green, and previously captured data is grey. To improve the scan efficiency, the scanner movement should be continuous and uniform.

If the scan presents a purple color and a "Track Lost" alert appears and it indicates that the scan cannot match the current data with your previous data. You need to go back to any previously scanned area to recover the tracking again and continue scanning.



Track lost alert

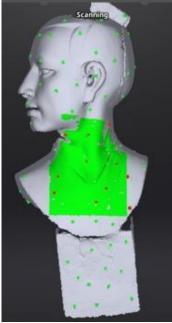
The software will prevent from misalignment when scanning featureless surfaces



Not enough feature alert

#### Marker Alignment:

If the surface of the object has markers, the software will recognize the markers (displayed in red), record data and align with previously collected markers (displayed in green). The green area is the current scan, as shown below. To record data, a minimum of 4 markers (display in red) has to be captured.



Interface with markers

Stick markers on the object in a random pattern, and avoiding sticking all markers in one line. You can check the rules of sticking markers by referring to section 4.2 Preparation.

If the position tracking fails, "Track lost" alert will appear, meaning you need to go back to an area with previously recorded markers to recover the tracking again and continue scan.



Track lost alert

**DNote:** If you have imported a global marker file, new markers cannot be added during the scan.

#### **Hybrid Alignment:**

The software switches between features and marker alignment automatically if at least 4 markers are collected simultaneously. For objects with few geometric features, which are difficult for feature alignment, an alert will suggest sticking markers on these areas.



Add-markers alert

Here the "flat objects" means areas with few geometric features.

## 7.4. Pause Menu

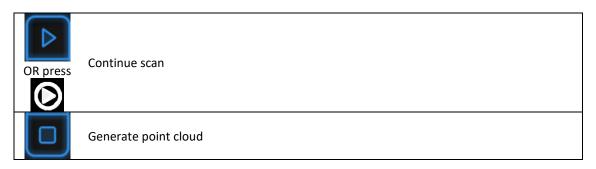
In offline mode, the data can be loaded at this step for editing.

## 7.4.1. Auto Save



Enter pause menu

Click Pause in the software or press the Play button to enter the Pause menu. The data will be automatically saved in the project file.



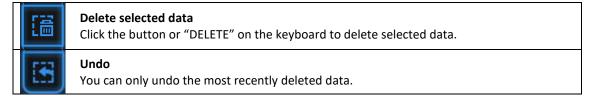
Press the Play button or click Start in the software to continue scanning. Click Stop to generate point cloud: an optimized 3D point cloud will be generated. Or select data to use editing tools.

# 7.4.2. Edit Menu

**SHIFT + Left mouse:** Select unwanted data, the selected section will be displayed in red, as shown below.

Ctrl + Left mouse: Deselect the selected data

Edit buttons: (1) Deselect (2) Revert (3) Delete (4) Undo (5) Show/Hide texture (when installed with a color pack) (6) Shift + Left mouse: choose data (7) Ctrl + Left mouse: deselect selected data
---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------



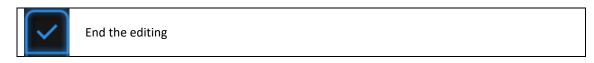


#### Show/Hide texture (when Color Pack is attached)

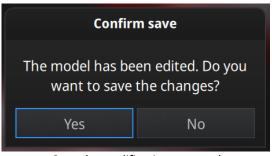
Click the button to switch between displaying and hiding the texture.

#### **Notes**:

- Handheld scan modes do not support the deletion of markers.
- In Rapid Mode using feature alignment, if you use the edit button to delete all the data, the most recently deleted data will be restored when you continue scanning.



Click Check to end the editing portion and Confirm to save the edits in the project file and go back to the Pause menu interface.



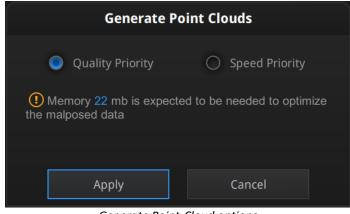
Save the modification or cancel

# 7.5. Generate Point-cloud

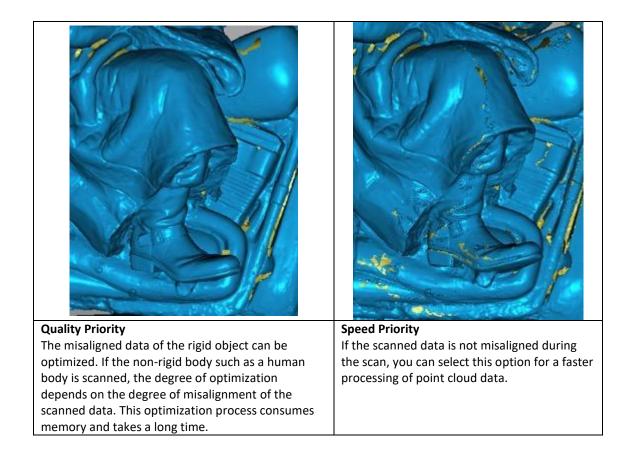
When finished editing, an optimized point-cloud will be generated. This step is accessible in Offline mode.

# 7.5.1. Priority (for Rapid: Feature or Hybrid Alignment Settings)

When scanning without markers, choose between Quality and Speed priority for the point-cloud optimization and click Apply.

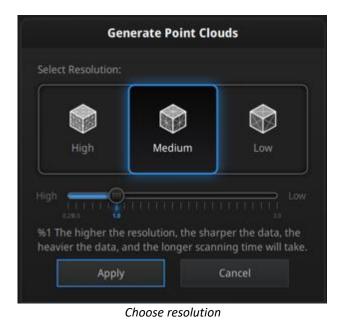


Generate Point-Cloud options



# 7.5.2. Refine (for Rapid Mode: Lightning + Refine Option Mode)

With using Lightning + Refine mode, select the final resolution to refine the scanned data by retopology. Choose High, Medium or Low or drag the cursor to the exact point distance value setting, and click Apply.



The processing time depends on the resolution requested and the amount of points captured.

# 8. Post Processing

This step is accessible in Offline mode.

# 8.1. Edit Data

### 8.1.1. Pause Menu

OR press	Continue scan
Ŵ	Delete the scan
6	Save the data
Þ	Open/Create project

Press the Play button or click Pause in the software to continue the scan.

Click Delete to delete the whole scan.

At this step, only point-cloud (or separated point-cloud in fixed mode) can be exported. Click Save to export the data as \*.ASC or the Global Marker File as \*.P3. Open or create a new project in the same scan mode currently used.

Or select data to enter using the Edit menu.

## 8.1.2. Edit Menu

**SHIFT + Left mouse:** Select redundant area, the selected section will be displayed in red, as shown below.

Ctrl + Left mouse: Deselect selected data.

• [x]	Edit buttons:	
	<ol> <li>Deselect</li> <li>Revert</li> <li>Delete</li> <li>Undo</li> <li>Show/Hide texture (when installed color pack)</li> <li>Shift + Left mouse: choose data</li> <li>Ctrl + Left mouse: deselect selected data</li> </ol>	
<b>6</b>		

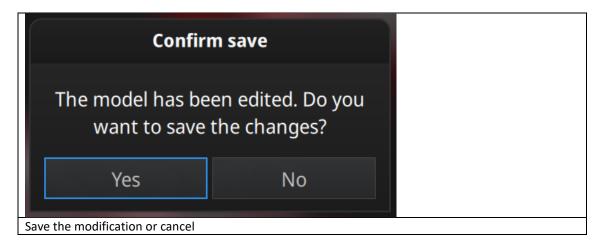
I	<u> </u>	<b>Delete selected data</b> Click this button or "DELETE" in the keyboard to delete selected data.
		<b>Undo</b> You can only undo the last deleted data.
•	$\odot$	Show/Hide texture (when installed with Color Pack) Click the button to show and hide the texture display.

**Notes:** During post processing of the point cloud, markers are not displayed.



End the editing

Click Check to end the editing, confirm to save the editing in the project file and go back to the Pause menu.



# 8.2. Mesh

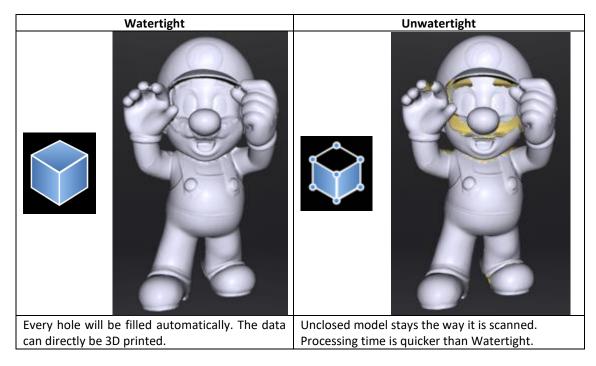
🎸 Mesh

Generate the mesh model from the scanned point cloud data

When the scan is completed, click Mesh Model.

## 8.2.1. Watertight / Unwatertight

2 types of mesh are available: Watertight and Unwatertight.



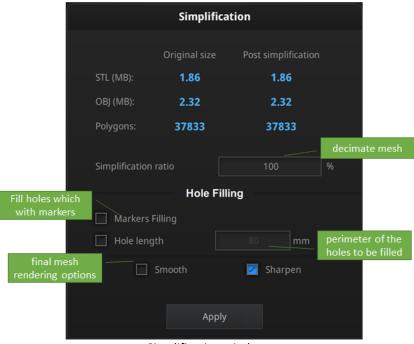
Select the resolution of the mesh for a watertight model.



Choose mesh resolution

**Note:** If some data are not connected. Watertight will keep only the largest data.

## 8.2.2. Mesh Editing



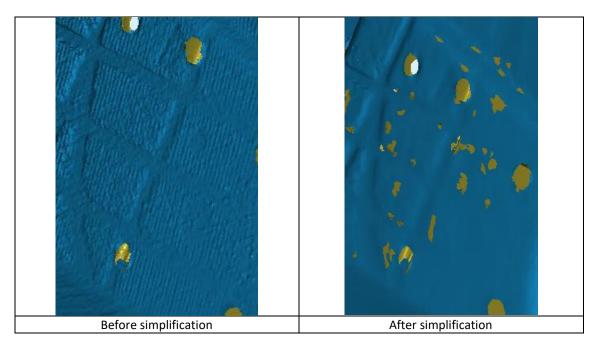
EXScan Pro includes the following mesh editing tools

Simplification window

### **Data Simplification**

After simplification, the polygon numbers, size and surface detail of data will be reduced accordingly. Set the ratio from 1 to 100, the default is 100%.

The comparison of detail between before simplification and after simplification is shown below (at 30% simplify proportion).

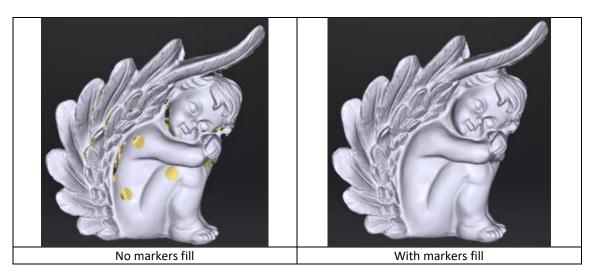


#### Hole Filling

The default setting does not check the Makers Filling or Hole Filling. To check the hole length, you need to set and choose the perimeter from 10-100mm to define holes, then all holes with a perimeter less than the set value will be filled.

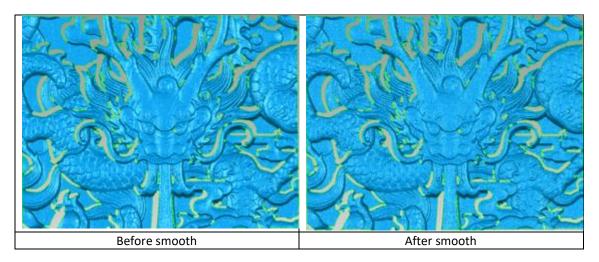
### **Markers Filling**

All holes generated by markers will be automatically filled.



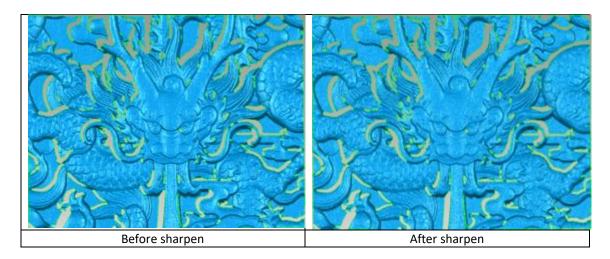
#### Smooth

Smooth the possible noise on the surface of the scan data. It might diminish some small details or smooth some sharp edges at the same time. The example of before and after smoothing is as below.



### Sharpen

Improve the overall clarity of the data as shown in the figure below, before and after sharpening.



Click Apply to validate the setting. The mesh data will NOT be saved automatically.

## 8.2.3. Remesh

When the mesh is displayed, click ReMesh Model to recreate the mesh data. The previous mesh data will be discarded. Save it prior to the Remesh operation if you want to keep the previous mesh.

	🛷 🛛 ReMesh Model	Mesh the point cloud
_		

# 8.3. Save

### 8.3.1. Export Data



Click Save to export the data.

Pro Save As		?	×
Look in:	] C:\Users\3D\Desktop\test\scan data 🔹 😋 🕥	0 🖗	
S My Compute	r		
File name:	Scan data		Save
Files of type:	All Files (*) -	C	ancel
	asc(whole) 🗹.stl 🗌.ply 🗌.obj 🗌.p3 📃.3m	f	

Export data

Navigate to choose a save folder.

Input the file name.

Choose at least one file format as listed.

By default, the saving path is the project folder, the file name is "Scan data", and the format is .stl.

Format	Texture	Data type	Saves as	Recommended for
ASC (separated) (fixed mode only)	No	Separated point-clouds, with calculated alignment	scan_0.asc scan_1.asc scan_2.asc etc	<ul> <li>Inspection</li> <li>Fast export (no post-processing needed)</li> <li>Complex data to post process in another software</li> </ul>
ASC (whole)	No	optimized point-cloud	scan.asc	<ul> <li>Inspection</li> <li>Fast export (no post-processing needed in hand-held mode)</li> <li>Large data to post process in another software</li> <li>Complex data to post process in another software</li> </ul>
STL	No	Mesh	scan.stl	<ul> <li>3D printing (watertight mesh data)</li> <li>Reverse Engineering</li> <li>Compatibility with most mesh editing software</li> </ul>
OBJ	Yes (separated)	Mesh, Texture & Matching	scan.obj scan.jpg scan.mtl	<ul> <li>Artistic applications</li> <li>3D rendering</li> <li>Compatibility with most mesh</li> </ul>

		file		editing software
PLY	Yes	Mesh	scan.ply	<ul> <li>Low storage</li> <li>Easy texture editing</li> </ul>
3MF	Yes	Mesh	scan.3mf	<ul> <li>Low storage</li> <li>Compatibility with Microsoft paint3d</li> </ul>
Ρ3	No	Marker position	scan.p3	<ul> <li>Global Marker File in EinScan software</li> <li>Measurement of the marker position</li> </ul>

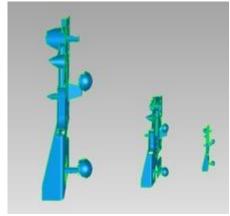
### 8.3.2. Scale Data

Scaling the volume of scanned data will not be actually change the number of triangles, size of the data or level of detail of the scan.

By default, the scale is 100% and will be exported with millimeters for reference.

The value display represent the dimensions of the smallest box containing the data oriented to the reference axis.





Scale result

### 8.3.3. Share Data



Click Upload after mesh to share data, it will show the dialog as below.

Sk	echfab Uploader 🛛 🗙	
Share the current model to Sketchfab.com. All fields marked with an * are mandatory. <u>Click here to register a free Sketchfab account.</u>		
Model Title: *	einscan-2x	
Description:		
Tags (comma separated):	einscan-pro2	
Make models private:	PRO account required	
Sketchfab username:*		
Sketchfab password:*		
Submit Mo	idel Cancel	

Sketchfab uploader window

You can share your model on Sketchfab.com. A model title, username and user password are required. Register and view the shared model at <u>http://sketchfab.com</u>.

#### **Notes:**

- Sketchfab basic plan accounts can only upload data less than 50M, while Pro plan account can share with a maximum of 200M.
- Data is saved as .STL does NOT contain texture.

# 8.3.4. Solid Edge SHINING 3D Edition

Import the scanned 3D data to Solid Edge SHINING 3D Edition from EXScan Pro software

Solid Edge SHINING 3D Edition is an OEM design software by SIEMEMS PLM, specially tailored for SHINING 3D's customers. Solid Edge SHINING 3D Edition is an innovative 3D Digital Design platform, including Reverse Engineering, Convergent Modeling, Synchronous Modeling, Generative Design, Simulation, as well as powerful 3D/2D CAD functions.

If Solid Edge SHINING 3D Edition software is already installed, click the Solid Edge logo from the Exscan Pro software to open Solid Edge SHINING 3D Edition. The meshed STL data will also be imported to Solid Edge SHINING 3D Edition in a new part project directly. In the USB drive, there are videos for reverse engineering cases of EinScan scan data processed by Solid Edge SHINING 3D Edition. For more information about Solid Edge, please refer to following links:

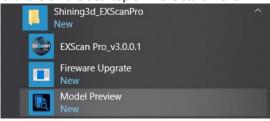
<u>Siemens Solid Edge Global Forum</u> <u>See What's new in Solid Edge 2019</u> <u>Find Solid Edge related tutorial video on YouTube channel</u>

### 8.3.5. Model Preview



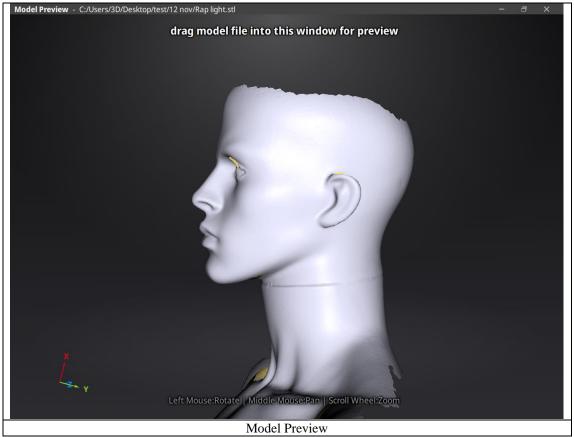
Double click on the Model Preview short-cut on the desktop

Open the Model Preview software on the desktop or in the start menu

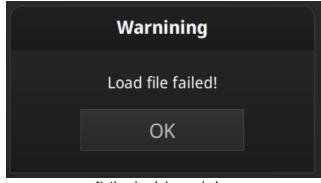


start menu > Shining3d\_EXScanPro > Model Preview

Drag files into the window for preview. Manipulate the data with the same control as EXScan software



STL, OBJ, PLY, ASC, or 3MF can be loaded, files from 3<sup>rd</sup> party software might fail to be loaded. In this case we recommend Meshlab, a free mesh software editor, or upload to sketchfab.



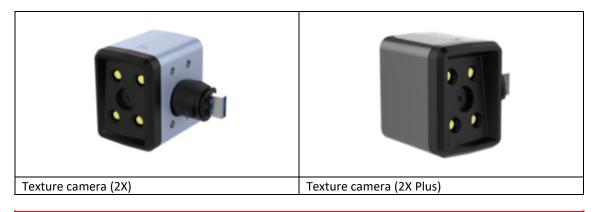
Fail to load the mesh data

**Note:** To load a OBJ textured file make sure to have the MTL and JPG files with the same name and in the same folder than the OBJ

# 9. Color pack

### 9.1. Hardware

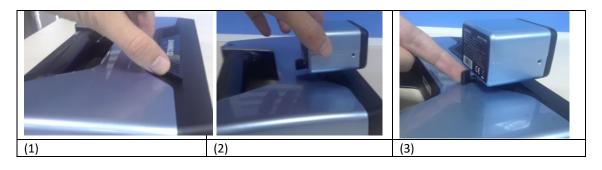
#### 9.1.1. Content



**Note:** 2X and 2X+ texture cameras are different. Make sure to use the corresponding camera compatible with the scanner.

### 9.1.2. Installation

Before installation, make sure the device is powered off. Remove the add-on port cover on the top of the scanner. (1) Rotate the hook (rotary lever) to the left side. Plug in the texture camera (Color Pack). (2) Turn the hook (rotary lever) to the right to lock the camera in position. (3) Power on the scanner and the camera driver will start by itself.



Check the device manager to see if the texture camera will show the following

🛃 Device Manager	-	×
File Action View Help		
V 🗄 DESKTOP-BMONFTS		^
> 💐 Audio inputs and outputs		
> 🦢 Batteries		
> 🚯 Bluetooth		
<ul> <li></li></ul>		
SHINING-CAM		
SHINING-CAM		
> 💻 Computer		
> 🛖 Disk drives		
> 🖏 Display adapters		
<ul> <li>Human Interface Devices</li> </ul>		
Bluetooth HID Device		
HID-compliant device		
USB Input Device		
Ref USB Input Device		
> 📷 IDE ATA/ATAPI controllers		
<ul> <li>The second second</li></ul>		
Lenovo EasyCamera		
> 🔤 Keyboards		
> 🕘 Mice and other pointing devices		
> 🥅 Monitors		
> 🔄 Network adapters		
> 👔 Other devices		
> 🚍 Print queues		
> Processors		
> E Software devices		*

Device manager with EinScan and texture camera connected

### 9.2. Calibration

### 9.2.1. Normal Calibration

In order to ensure the matching between the texture and the 3D data, calibration should be performed when the texture camera is plugged in.



Use the front side (black) of the calibration board for texture camera calibration. In the calibration interface, run the Calibration with the normal method (see "camera calibration"). The LED rings of EinScan and the texture camera will blink synchronously.

If the calibration keeps failing, check whether the texture camera is well locked in position.

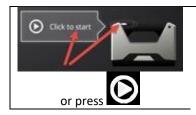
HD calibration can be skipped if the scanner is already calibrated. (Full calibration is recommended).

After HD calibration, White Balance is suggested.

If the texture is misaligned to the 3d data during the scan, check whether the camera is properly secured, and redo the calibration.

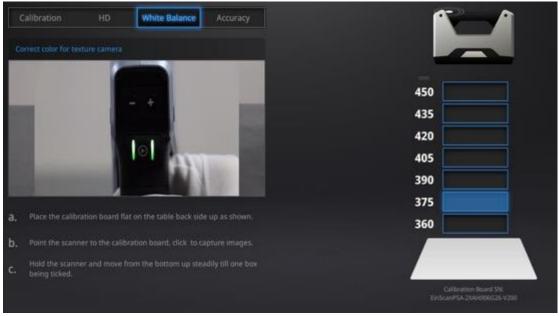
### 9.2.2. White Balance

To capture an accurate color texture, White Balance calibration should be done every time when you plug in the texture camera, or when the lighting environment is changed. The White Balance can be done separately without running the full calibration.



Click Start in the software or press the Play button on the scanner to start the calibration

Calibration on the White side of the calibration board, under the same working lighting environment. Click Start or Press Play, then move up and down until you find the optimal distance position. Stay still. While LED and white light are projected



White Balance calibration interface

To guarantee a good texture, the calibration board must be kept clean. If needed, wipe with clear water only. Do not use alcohol or chemical liquid to clean the calibration board.

Similar to taking a high-quality picture in the photo studio, professional lighting environment setting is key in achieving high-quality texture data.

If you are not satisfied with the texture, please optimize the lighting environment and redo the White Balance.

### 9.3. Fixed Mode

#### 9.3.1. Scan

Create a project and choose "Texture Scan". Non-texture is selected by default, click Apply to continue.

War	ning
Select Texture:	
Texture Scan	Non-texture Scan
Open global markers file:	Browse
Apply	Cancel

Texture/Non-texture scan option

During scanning, display the texture camera view by checking the "Texture Camera" box.



After every single scan, the LED of the texture camera will flash and the texture camera will record one frame data.

#### 9.3.2. Alignment

The texture is not used during automatic alignment. However, it can be helpful when selecting corresponding points in manual alignment.

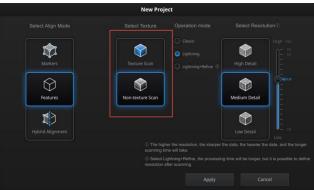
Data and texture are captured from different angles. In the case of sharp edges, texture-data can be misaligned. If so, then try to scan from a different angle.

If the texture is misaligned from the data, check that the camera is well placed and locked, then redo the calibration.

### 9.4. Rapid Mode

#### 9.4.1. Scan

Create a project and choose "Texture Scan". By default, Non-texture is selected, Click Apply to continue.



Texture/Non-texture scan option

During the preview the texture will not show.

During the scan, display the texture camera view by checking the "Texture Camera" box.

Right Camera	Texture Camera
Display	Cameras

#### **Notes:**

- The texture is not used to calculate the data alignment.
- Data and texture are captured from different angles. In case of sharp edges, texture-data can be misaligned, try to scan from a different angle.

### 9.4.2. Alignment

If the texture is misaligned from data, check whether the texture camera is well placed and locked, then redo the calibration.

If blue areas appear on the data (usually on the edge of the scan frame), it means the texture information is missing in these areas. Do another scan on the same area from a different path.



### 9.5. Post Processing

### 9.5.1. Point-cloud Editing

Show/Hide texture Click this button to switch the texture between display and hide.

During data editing, click texture to display or hide the texture.

### 9.5.2. Create Mesh

Mesh Model Generate a mesh model from the scanned point cloud data.

Click Mesh Model to generate the Mesh (watertight or unwatertight). The texture capture is separate from the 3d data capture. If the texture has been captured, it will still be displayed on areas where holes are filled in the mesh processing. If the texture is missing, the corresponding mesh data will be in black.



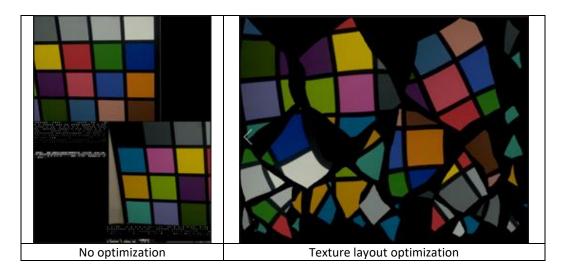
Example of a watertight model with texture

### 9.5.3. Texture Layout Optimization

When generating the mesh model (watertight or unwatertight), choose "Texture Layout Optimization" (TLO) to create an optimized arrangement for the texture file. Making the texture editing easier with a  $3^{rd}$  party software. This option has no effect on the texture itself. Click Apply to continue.

Simplification				
	Original size	Post simplification		
STL (MB):	20.55	20.55		
	25.68	25.68		
	428032	428032		
		100 %		
	Texture yout optimization	•		
	Apply			

Simplification step with texture



#### **PNotes:**

- TLO requires a longer time to compute
- In Fixed Mode for one single scan, TLO is the same as normal texture file.
- TLO is used only with OBJ output

#### 9.5.4. Brightness & Contrast

When the mesh model has been generated, use the cursors to change the Brightness and/or Contrast of the texture from -100 to +100. Click Reset to return to the default value is 0 for both.

Brightness/Contrast	
Brightness:0 -100 Contrast:0	100
-100	100
Reset	
Modify texture	

This modification is not saved in the project file. Export the data to save the texture editing.

### 9.5.5. Export Data



Click Save to export the data. Navigate to choose a save folder and input the file name. Select one of the formats below.

**Note**: By default, the output format is STL, it does NOT contain texture information.

Format	Texture	Data type	Saves as	Recommended for
OBJ	Yes (separated)	Mesh, Texture & Matching file	scan.obj scan.jpg scan.mtl	<ul> <li>Artistic applications</li> <li>3D rendering</li> <li>Compatibility with most mesh editing software</li> </ul>
PLY	Yes	Mesh	scan.ply	<ul> <li>Low storage</li> <li>Easy texture editing</li> </ul>
3MF	Yes	Mesh	scan.3mf	<ul> <li>Low storage</li> <li>Compatibility with Microsoft paint3d</li> </ul>

### 9.6. Best Practice

How to avoid light halo with reflective texture? Place the scanner at around 30 degrees from the normal and avoid the reflection from light sources in the room.

How to edit or remove markers on the texture? Use a 3<sup>rd</sup> party software like Photoshop or Gimp, save as OBJ and erase the markers on the matching JPG file.

## **10. Industrial Pack**

### 10.1. Content

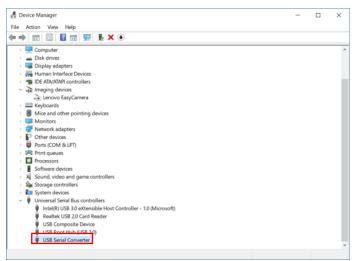
Turntable	1	piece
Tripod	1	piece
Scanner tray (Cradle switch stand)	1	piece
USB cable	1	piece
Power adapter	1	piece
Power cable	1	piece

## 10.2. Installation



Industrial pack set up

Put the scanner on the tripod after the installation is finished. Connect the flat end of USB cable to the computer (USB 2.0 or USB 3.0), the square-opening end to the turntable. Then connect the power adapter to the turntable and adjust the position of scanner body and turntable. Make sure to check the advice for **Fixed Mode** when using the turntable (see above). Check the Device manager. The turntable will be displayed as below.



Device manager with turntable

### 10.3. Scan

### 10.3.1. With/Without Turntable

Create or Import a fixed scan project.

On the top right, check the box to use the turntable, or uncheck to scan without the turntable.



If you add the turntable during a fixed scan project, click the Scan Mode selection in the navigation bar, and reopen the project.



Go back to Scan mode selection menu

# 10.4. Turntable Steps



Before scanning, set the turntable steps between 2 and 180. The number shows the numbers of steps that the turntable will stop and data will be captured during the 360° full rotation. The default setting, 8 steps, is recommended. You can change the number of steps according to the features of the objects.

Denote: Using more turntable steps will help scan more complete data in some angles, but will NOT

# **10.5. Alignment Condition**

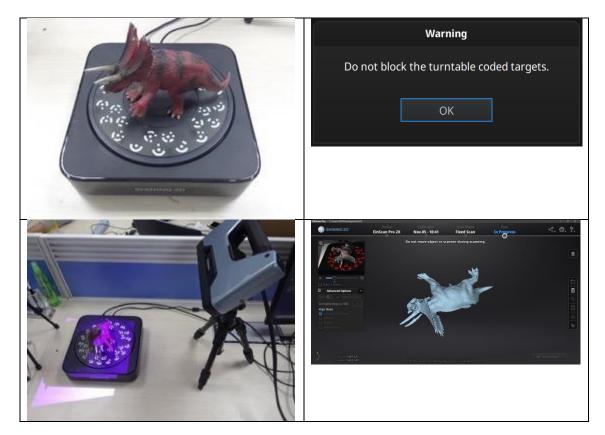


Alignment mode selection with the turntable

Select an alignment mode condition for the turntable scan.

### 10.5.1. Turntable Coded Target Alignment

It is the easiest mode among the four modes for scanning small sized objects. It is highly recommended to use in cases requiring high accuracy and high resolution. The turntable coded target alignment works as follows: on every step of the turntable, the scanner recognizes common coded targets on the turntable to calculate the new position of the object. At least 4 common targets need to be recognized between 2 neighboring scans.

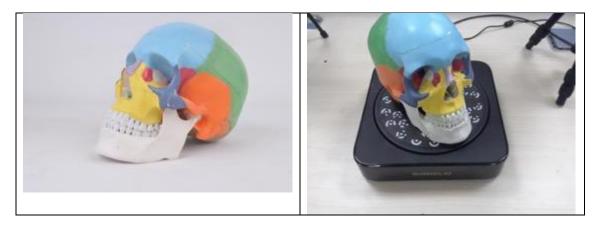


If the object's diameter is smaller than 150mm, it will not cover most coded targets on the turntable surface. Place the object in the middle of the turntable and make sure it will not shake or move during the rotation.

### 10.5.2. Feature Alignment

When the object you need to scan is big and will cover most coded targets on the turntable, and you do not want to or cannot stick markers on it, then feature alignment will be helpful. With feature alignment, the software recognizes geometry features on three successive preliminary scans and then calculates the position of the turntable. The scans are matched by knowing the center and angle of rotation between successive captures.

An object with simple features like plain, symmetric surfaces such as a sphere or cylinder is not recommended for this mode. It is better to use markers to facilitate the alignment for an object with few geometric features.



Using feature alignment, make sure that the object is kept still on the turntable, and the first view should contain enough features to allow the initialization.

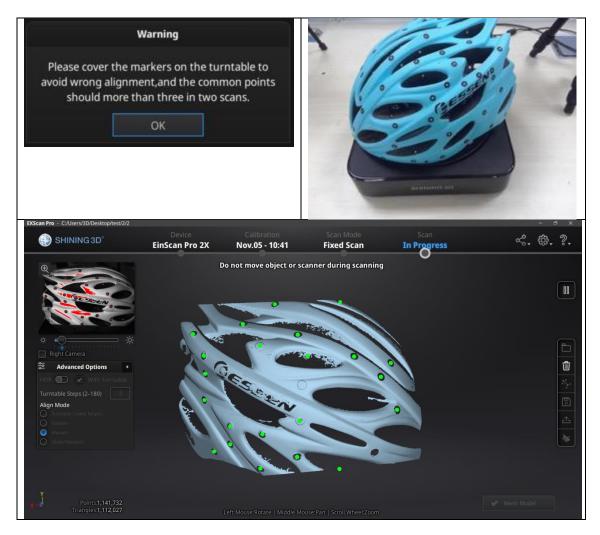
Exstant Pro - C./Osers/SD/Desktop/test/2/2					- u ^
SHINING 3D*	Device EinScan Pro 2X	Calibration Nov.05 - 10:41	Scan Mode Fixed Scan	Scan In Progress	~~ ŵ. ŷ.
				Ū	
		Verify	ing		
- 21					

During the "verifying" steps, the software calculates the position of the turntable



### 10.5.3. Markers Alignment and Global Markers Alignment

Markers alignment is used when the scanner cannot see enough coded targets on the turntable for auto alignment. Markers alignment works in a similar way as turntable coded target alignment; the software matches 2 neighboring scans by recognizing at least 4 common markers.



Global Markers is accessible if a Global Marker File has been loaded during the project creation.

### **11.** HD Prime Pack

Prime (HD Prime pack add-on) is an add-on for EinScan Pro 2X Plus (2X+) only. It allows Feature alignment under HD mode and improve the speed and allow markers-free scanning experience when the scanned objects have enough geometry.

Texture is not available in this mode.

**Warning:** Prime uses Class 1 infrared laser. Class 1 laser is safe under normal use. It means the maximum permissible exposure is not exceeded when viewing with naked eye. But we suggest to avoid direct exposure to the eyes while scanning. HD Prime is not suggested to use for face scanning.

### 11.1 Hardware

#### 11.1.1. Content

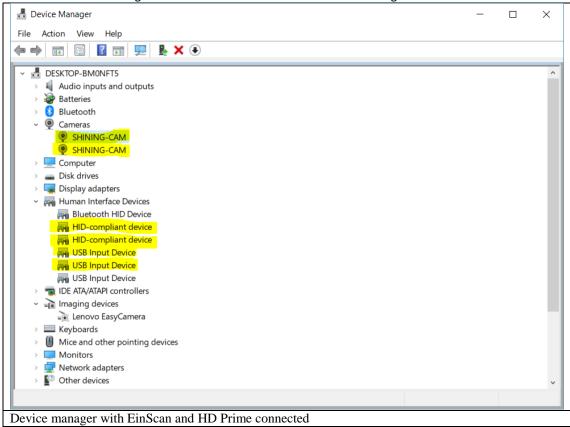


Note: HD prime is available only for EinScan 2X Plus

#### 11.1.2. Installation

Before installation, make sure the device is powered off. Remove the add-on port cover on the top of the scanner. (1) Rotate the hook (rotary lever) to the left side. Plug in the HD Prime Pack. (2) Turn the hook (rotary lever) to the right to lock the Prime in position. (3) Plug the scanner to the computer then plug in the power cable; the drivers will install automatically. To remove HD Prime, rotate the hook (rotary lever) clockwise before unplug.

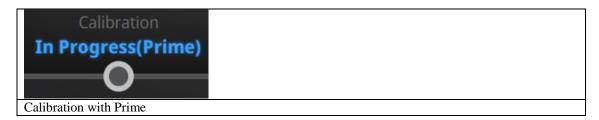




Check the device manager to see if the Prime will show as the following

### 11.1.3. Calibration

Calibration should be performed every time you plug in the HD Prime Pack to insure the correct matching with EinScan.



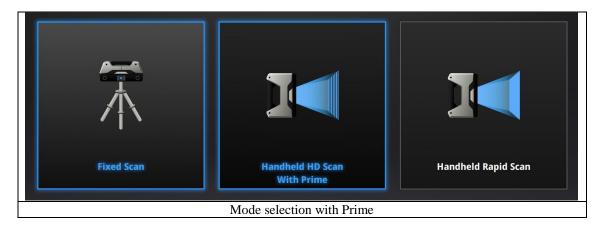
Use the front side (Black) of the calibration board for Prime calibration. In the calibration interface, run the Calibration with the normal method (see "camera calibration")

If the calibration keeps failing, check whether the Prime is well locked in position.

After calibration, perform the Accuracy test or click Next to go back to the Mode selection menu.

### 11.2. Before scan

When prime is plugged, "HD Scan" becomes "HD Scan with Prime". Other modes are not using Prime (refer to previous sections for Fixed and Rapid mode).



Create a new project, to enter the scan settings window



When entering the Prime scan mode Prime IR projector will be ON, the side LED will turn orange.

### 11.2.1. Align Mode

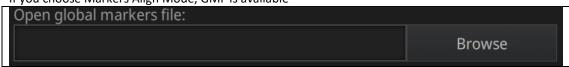
Ne	ew Project	
Select Align Mode	Select Resolution $^{\textcircled{1}}$	
Markers	High mm 0.2 0.5 0.5	
Features	Medium Detail	
	Low Detail	
<ol> <li>The higher the resolution, the and the longer scanning time v</li> <li>Apply</li> </ol>	Low Low vill take. Cancel	

**Marker Alignment**: the surface of the object requires markers. When the scan starts the markers are required, otherwise "Track lost" will be displayed. At least 4 markers captured previously need to be seen by the scanner in each current scanning frame to be aligned. If not, "Track Lost" will be displayed. When scanning a large object, Marker Alignment is the best mode at mitigating the cumulative errors caused by large amounts of data. This results in a higher global accuracy of the complete scanned data and is the reason we recommend this alignment mode for large objects. The project will be saved with the extension .hd\_prj

Prime with markers projects can be open under HD scan mode (without Prime)

**Feature Alignment:** the data currently captured is "best fit" and aligned to the previously captured data according to the geometric features of the object. "Track lost" will be displayed if there is not enough common area captured in neighboring scans or the scanned area has few geometric features to allow for the alignment. Rich geometric features on the object are required for this mode. The project will be saved with the extension .pri\_prj

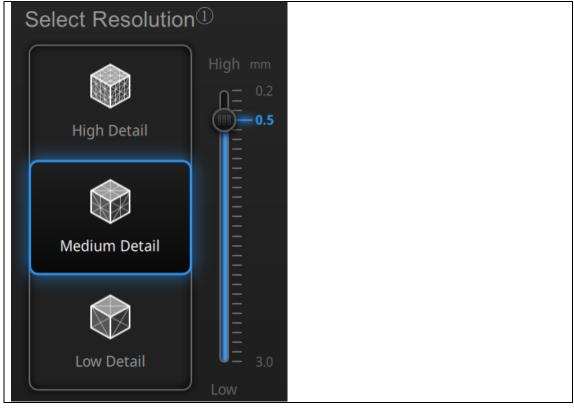
If you choose Markers Align Mode, GMF is available



Click Browse to import the GMF as .P3 .TXT or .ASC

### 11.2.2. Resolution

Select a resolution for the project. The higher the resolution, the better the details. Choose High (0.2mm), Medium (0.5mm) or Low (1mm) or drag the cursor to choose another point-distance setting from 0.2mm to 3.0mm



**Notes:** Higher resolution takes more time to scan and consumes more memory of graphic card. With high resolution the size of the object to be scanned will be limited. In theory, the maximum size of scan = point distance\*8192/mm. In actual process, the size of the object can be scanned depending on computer graphic card.

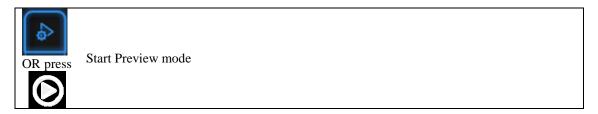
Choose high resolution, the data output is slow.

When import project, and continue the scan, the scanning resolution and align mode will be in accordance with the previous setting of imported project.

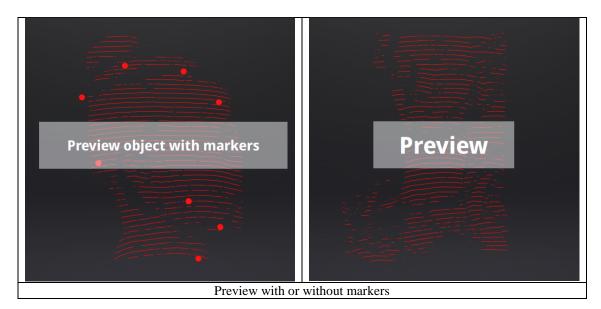
Click Apply to validate and enter the Scanning interface

### 11.3. HD Prime scan

#### 11.3.1. Preview



Hold the scanner to face the object (there must be enough markers or enough geometry features on surface), press the Play button or click Preview to run into Preview mode. In this mode, it will start to show data for preview, but not yet record.



Check the box "Prime camera" to replace the display of the normal camera(s) with Prime camera(s).

€	€
Left Camera	- · ·
	Left Camera $\dot{\phi}$
Right Camera Prime camera	🔲 Right Camera 🛛 🔽 Prime camera

In this mode, you can: Check the working distance Adjust the brightness sensitivity Insure that the markers are well captured. Insure that the object has enough geometry features if you do not use markers.



Exit Preview mode and start the scan

Click Start in software or press the Play button to exit the preview mode and start the scan

#### Notes:

Preview mode will start in every new project or when an existing project is imported After exit preview and start scan, the preview mode is not necessary to show again in this scanning project.

To access preview mode on a current project, re-open it.

#### 11.3.2. Brightness



Enter/Exit the exposure adjustment menu

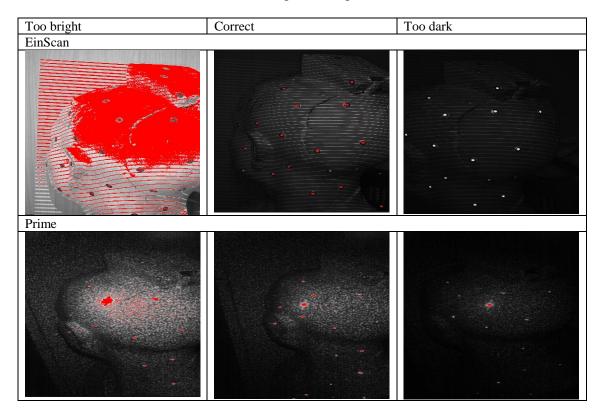
When scanning or in Preview mode double press Play button, adjust the brightness by pressing "+/-" buttons on the scanner, or drag the cursor under the camera preview to left (-) or the right (+).



#### exposure adjustment menu, Press +/- or drag the cursor

To set the proper exposure, first make sure you are in a good working environment. Hold the scanner at the optimal working distance (check the Rangefinder color bar)

Changing the exposure adjustment will automatically change both EinScan and Prime exposure. Check or Uncheck the Prime camera box to insure the good setting for both.



Double press Play button to exit the brightness adjustment window

#### 11.3.3. Scan with markers

The software will recognize the markers (display in red), record data and align with previously collected markers (display in green). The data is captured along the lines, as shown below

To record the data, minimum 4 markers (display in red) in one frame (each scanning field of view) have to be captured.



Interface with markers

Stick markers on the object in random pattern, avoiding sticking all markers in one line. To check the rules of sticking markers, refer to 4.2 Preparation.

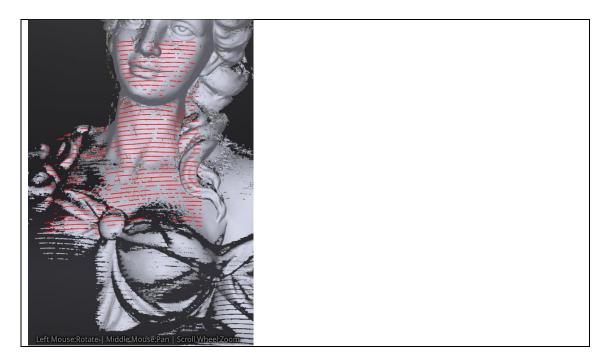
If the position tracking fails, "Track lost" alert will appear, you need to go back to an area with previously recorded markers to recover the track again and continue scan.



Note: If you have imported a global marker file, new markers cannot be added during the scan

#### 11.3.4. Scan without markers

When start scanning, the data is captured along the lines, previously captured data shows grey as below. To improve the scan efficiency, the movement should be continuous and uniform.



If the scan freeze and "Track lost" alert appears, it indicates that the scan cannot match the current data. You need to go back to any previously scanned area to recover the track again and continue scan.

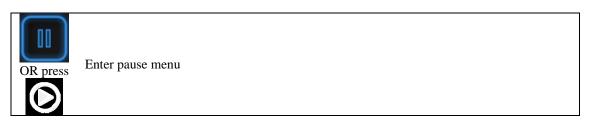


Track lost alert

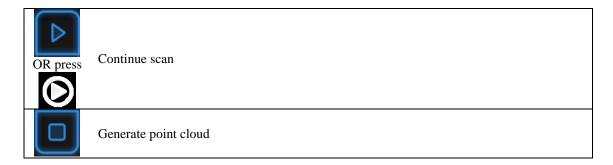
### 11.4. Pause menu

In Off-line mode the data can be loaded at this step for editing.

### 11.4.1. Auto-save



Press play button or click Pause in the software to enter the Pause menu. The data will be Auto-saved in the project file.



Press Play button or click Start in the software to continue the scan, Click Stop to generate point-cloud: an optimized point-cloud 3D data will be generated. Or select data to use Edit tools

### 11.5. Edit menu

**SHIFT + Left mouse:** Select redundant area, the selected section will be displayed in red, as shown below.

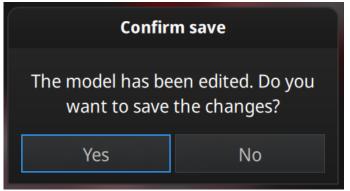
Ctrl + Left mouse: deselect the selected data

逼	<b>Delete selected data</b> Click the button or "DELETE" in the keyboard to delete selected data.
	<b>Undo</b> You can only undo the last deleted data.

Note: Handheld scan mode does not support the deletion of markers.



Click Check to End the editing and confirm to save the editing in the project file and go back to pause menu

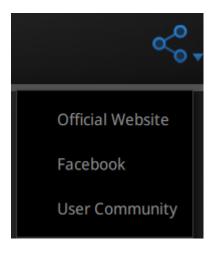


Save the modification or cancel

# **12.**Support and Contact

# 12.1. User Community

Find the User Community tab at <u>www.einscan.com</u>, or from the Community menu.



#### 12.1.1. Log In

To register a user account, please enter the serial number of the scanner and your contact information including a valid email.

Welcome to SHINING 3D USER			NING 3D <sup>®</sup> 3d user community
Register	<u>Sign In &gt;&gt;</u>	Sign In	<u>Register &gt; &gt;</u>
Email		کر Email	
Password		Password	
Confirm Password	Ø	Forgot Password ?	
Serial Number			gn in
Submit		ŀ	lelp
Privacy Policy & Cookie	Policy		
Register		Lo	ng-in

### 12.1.2. Activate Your Warranty

To start the warranty of your device, in My Account, click Add new device.

He       My Account         Personal information >>       Personal information >>         Image: My Device(s)       My Device(s) >>         Add New Device >>       Check My Device(s) >>         Image: My Tickets       My Tickets         Submitted (1)       In Progress (3)         Return Material Authorization(0)       Closed(2)	SHINING 3 Hi, A Home / Account	New Ticket	FAQ EinScan 3D Scanners Dental Printers & Scanners Metrology 3D Scanners		Account New Message Account Profile Upload New Opportunity Marketing Resources Logout
Add New Device >> Check My Device(s) >> My Tickets Submitted (1) In Progress (3)		My Account	_		
		Add New Device » My Tickets Submitted (1)	tion(0)	In Progress (3)	

#### Account page

Enter the serial number and date of purchase then upload a copy of the invoice.

SHINING 3D* TICKET     FAD     Add New Device     Add Device     Setal Number*   Please input your serial number to add the device     Please input your serial number to add the device     Concerver our conclused date			
	SHINING 3D°	TICKET FAQ	
Serial Number*  Please input your serial number to add the device  Activate Warranty If you need to submit a RMA ticket (Return Material Authorization), please activate warranty.			
Please input your serial number to add the device  Activate Warranty If you need to submit a RMA licket (Return Material Authorization), please activate warranty.	Add D	evice	
Activate Warranty If you need to submit a RMA ticket (Return Material Authorization), please activate warranty.	Serial Number *		
If you need to submit a RMA ticket (Return Material Authorization), please activate warranty.	Please input your serial nu	mber to add the device	
Choose your purchased date		t (Return Material Authorization), please activate warranty.	
	Choose your purchased date	\$	
Save			

Add device page

Repeat the operation for all add-ons with the corresponding serial number. Without warranty activation the default warranty starts on the shipping date.

### 12.1.3. Submit a Ticket

Log in with your Community account. Click New Ticket on the tab bar. Select the serial number among the registered accounts and describe your problem.

🍪 SHINING 3D°	TICKET FAQ
Submit A New Home/ Ticket Center / Submit A	
Onner :	[ SHINING3D ]
*Email:	
	*If your device is not on the selected list, please forward to Device Manager to bind your device
*Serial Number:	Choose Your device •
	◎ APAC ◎ EMEA
	*Please tell us about your project or application, so that we can analyze it, target your needs and provide valuable, customized information for your ticket
*Subject:	Project Name
*Descrption:	Detailed description
	/400
Files :	
	Submit

Submit a ticket

# 

Ticket N	lumber : T201807170001100031					
Serial Nu	mber .					
Model	: EinScan-Pro					
Created E	Date : 2018-07-17 10:00:31					
Full Name	e : J					
Owner :	: Individual					
Engineer						
No Ret	urn Material Authorization Service					
	ect: my scanner doesn't work cription: can't start software, please h 2018-07-19 18:08:26	əlp				
	Hello, How can I help you?					
S.	2018-07-19 18:10:28					
	Are you using the latest software	version?				
	Are you using the latest software	versi	on?	on?	on?	on?

12.2.

### 12.3. Contact Us

By email einscan support@shining3d.com sales@shining3d.com

Skype: Einscan\_support

Facebook Group: EinScanexpert

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